# A RESOURCE MANUAL FOR HELPING PEOPLE EXPERIENCING HOMELESSNESS AND POVERTY

Created by

**Ecumenical Chaplaincy for the Homeless** 

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### Introduction

One of the frequently asked questions by churches and their members is "How do we help the homeless and working poor who come to our church?"

The staff of the Ecumenical Chaplaincy for the Homeless has gathered resources to assist Churches and other agencies in answering this question.

If you find other resources that are not listed in this manual, please forward them to us.

If you encounter errors or changes in services, please contact us.

Let us work together to fulfill Jesus' command to love our neighbors.

Ron Friesen Chaplain Ecumenical Chaplaincy for the Homeless

### Where to Start

Many people are very nervous about being around people who are different than themselves. We do well to begin recognizing our fear and anxiety. This is normal. It can actually safe our lives!

At the same time, we want to fulfill the command of God and the urge of human nature to reach out and care for the person standing in front of us. This is a good place to recognize the goodness of God's heart in us.

Beginning each day with a prayer to welcome God's spirit into our day and into each encounter is a good place to start.

Recognize that just as the woman's touch of his garment was recognized by Jesus as an opportunity for ministry (Matthew 9:18-26), so we are open to realize that even interruptions are divine appointments.

We also recognize that there should be some precautions that every ministry should take to ensure the safety of its staff, volunteers and adherents. Please see the section of this manual addressing safety.

Need is all around us. This manual focuses primarily on dealing with requests for aid that come to the doors of our churches or by telephone.

### ALERT!!!

Always check to make sure that phone numbers and addresses are accurate. Nothing is more frustrating than to call out of date numbers and agencies who have moved or are no longer in existence. At the time of the publication of this manual (June, 2019) telephone numbers and addresses were accurate.

### What about safety?

We have all read or heard the stories of people being hurt and even killed while engaged in trying to help a person seeking aid.

Here are several suggestions:

- 1. Environmental Scan
  - a. Lighting is the ministry area well-lit, inside and out?
  - b. Access We want to be welcoming yet, we want to be careful. (Safety is as much for the person ministering as the person being ministered to.) Many churches have installed door bells at the front door. These are only as good as arrangement that comes after this in the building. I have been to churches where there was no separate reception area. Anyone has access to the rest of the facility immediately after the front door is opened. Local police departments are excellent resources for an environmental scan (interior and exterior).
- 2. Do not be alone. There should be more than one person in the ministry area at a time. Again, this is as much for the protection of the visitor as it is for the ministry person. If you cannot have 2 or more staff, it is better to post a note at the front door explaining that services are not available at this time.
- 3. Cameras Cameras are controversial for some people. Expense is no longer an issue. At the same time, safety for all concerned is important.
- 4. Do not serve in the community alone. A few years ago, a woman I knew was murdered as she delivered a food box in the neighborhood. Always take some one if called out to minister in the community.

# The Two Questions to ask every person experiencing homelessness

Many people do not know how to respond to a homeless people.

What do I say?

Here is what not to say:

"Get a job!"

"Get away from my business."

"Get off my property!"

What can I say?

First question: "Do you have a state I.D.?

Why is this important? There is no way out of homelessness if you do not have identification documents.

Refer the person to the Homeless I.D. Project. This program has a permanent location at the Human Service Campus, 204 S. 12<sup>th</sup> Ave. They also offer I.D. at various locations in Maricopa County.

Homeless I.D. Project - 602 - 223-3427

Second question: "Are you looking for work?"

Most people will say, "Yes." (They may also say, "I am looking for a job.")

Your response: "I am excited that you are looking for a job. I have another question, "Do you have a white shirt, a pair of black pants and a pair of black non-skid shoes?)

"I don't have that."

Your response: "Do you think you can take an hour for an orientation at St. Joseph the Worker so that when you get that job you can take your letter to them and they will help you get the clothes you need for the job."

St Joseph the Worker does not take referrals at their main office at the Human Service Campus from the community, however, they have offices in various places in Maricopa County. Call 602-417-9854.

### **Determining Need**

Raquel is busy in her office when a man walks in. "I need gas money so I can get to Los Angeles where my grandmother is dying." What should Raquel do?

Mitch is mowing the church lawn when he is approached by middle-aged man. It is quite clear the man has not bathed or had a change of clothes for several weeks. He smells badly. His teeth are badly in need of some attention. Haltingly and apologetically, the man asks, "Do you have some food? I have not eaten for a few days."

It is 2 o'clock on Friday afternoon. Betty is trying to put the finishing touches on the preparations for Sunday morning worship when her phone rings. "First Missionary Church," she answers. On the other end she hears a male voice, "My wife and I are on the street here. We got kicked out of our apartment two nights ago. We slept at a friend's house last night. We have nowhere to go tonight." Betty asks a few questions and learns the family of four is at a street corner in downtown Phoenix with their few possessions and their beloved dog.

These stories, all of which are actual encounters, create anxiety, desperation, and possibly guilt.

### Here are some thoughts:

- 1. We may not be able to help everyone; however, we can point them to those who can help.
- 2. There are those who may try to take advantage of our Christian motivation to help. In the end the resources we will use to help the needy person are not ours. We are stewards of what God has given us. What the person does with what we give them is between them and God.
- 3. We should aim for long term solutions. We have all heard the saying, "You can give a man a fish or you can teach him to fish." Long term solutions will lead to dignity for the one in need.
- 4. There is a not a one-size fits all solution to each person or family seeking help.
- 5. There are times when we will have to step out in faith and give aid, trusting the results to God.
- 6. Keep a up-to-date list of resources this is the purpose of this manual.

Here are some possible responses to the scenarios on the previous page:

### 1. "I need gas....."

- a. Do not give money for the gas.
- b. If you feel the need is genuine, ask the person to follow yourself or another church staff member to the local gas station and fill their tank.
- c. The above offer will often determine the genuineness of the need. If the person insists on money, refuse and send them on their way.
- d. If is not the policy of your church to pay for gas, refer the person to the resources found in this manual for transportation.

(Sad to say, there may be legitimate stories like this in our community, unfortunately, many of us have learned "This is the oldest scam around.")

### 2. "I am hungry..."

- a. It takes a lot of courage to come onto a church property to seek help. The need appears genuine and sincere.
- b. If you have a small food pantry, you may want to give him some items he can use to make a small meal.
- c. Some churches have sandwiches, fruit and cookies or snack bars handy for situations like this.
- d. This is an opportunity for a conversation about the person's circumstances. Some will share freely; others are more self-conscious.
- e. If the person expresses a desire to improve their circumstances offer them resources where they can begin life anew.

### 3. "My family and I need a place...."

- a. This situation is currently one of the most difficult because of the lack of shelter beds for families.
- b. See the section housing in this manual.

### **Basic Needs**

### (Hygiene Kits)

One of the ways a church can help the homeless and working poor in a practical manner is to provide the basics of human survival beyond food.

Many churches and agencies provide a bag filled with items a person needs for personal care.

The following items are recommended for such a hygiene kit:

- 1) 1 Gallon Freezer Zip Lock Bag
- 2) 2 Bottles of Water
- 3) Shampoo
- 4) Conditioner
- 5) Lotion
- 6) Soap
- 7) Wash Cloths
- 8) Sox (1 pair)
- 9) Deodorant
- 10) Shaving Cream
- 11) Razors
- 12) Tooth Brush
- 13) Tooth Paste
- 14) Chap Stick
- 15) Comb
- 16) Nature Valley Granola Bar
- 17) Roll of Life Savers
- 18) Band Aid/Q-Tips Pkg (5 ea)
- 19) Kleenex Pkt
- 20) Daily Bread or devotional

For women add feminine hygiene items.

### Shelter/Housing

The most pressing need for people experiencing homeless is finding a place to live.

A reality check: there are more homeless people than there are beds.

However, that does not mean that people cannot find a bed.

At the time of writing this manual, I, Chaplain Ron, encountered a young lady in one of our Bible studies. She told me that she had arrived in Phoenix on Sunday, the day before I met her. She told me that she did get a bed at Central Arizona Shelter Services (CASS) on Sunday evening. I informed her that she had experienced a miracle.

First, we recommend that **all** homeless people be referred to the Brian Garcia Welcome Center on Human Service Campus, 204 S. 12<sup>th</sup> Avenue. At the welcome center, they will be enrolled into the central data base that will help evaluate their severity of need. If they do not have documentation, they can be referred immediately to the Homeless I D Project. If they have family out of town who will take them in, the HSC can assist in transportation to their family.

Generally, the homeless are divided into several populations all of who require a specialized response:

### Single Men

- + Refer to Human Service Campus
- + Refer to Phoenix Rescue Mission must be willing to commit to several months of program. Call to set up telephone interview.
- + Dream Center must be willing to commit to several months of program. Call (602) to set up telephone interview.

### **Single Women**

- + Refer to Human Service Campus
- + Refer to Phoenix Rescue Mission must be willing to commit to several months of program. Call (602) 688-6235 to set up telephone interview.
- + Dream Center must be willing to commit to several months of program. Call to set up telephone interview.
- + Women's Hope Center provides many different services around Maricopa County (602) 715-0999

### Couples

Couples are the hardest group of homeless to house because most programs require that the men and women live in separate residents.

### **People with pets**

Like many of us, the homeless are very attached to their pets. There are a few places that will take the pets while the person rebuilds their life.

Here is one resource: Our Pet Home Rescue - (602) 445-7387

### Families with children

All families must go through the Housing Hub:

The Family Housing Hub is located at 3307 E Van Buren St, Phoenix, AZ 85008. The hours of operation are Monday: 8:00 a.m. – 8:00 p.m., Tuesday-Thursday: 8:00 a.m. – 4:00 p.m.

### **Rental Assistance and Utility Assistance**

Obviously, if we can keep people in their residences, this is the best solution to ending homelessness.

Here is the best website with resources: https://www.needhelppayingbills.com/html/phoenix\_rental\_assistance.html

### Food

First, the church must decide if it will provide food for the homeless and working poor. This is often determined by the size of the church. Larger churches may provide more services, although not always.

Second, the church must decide what kind of food program it will offer. There is no right or wrong way to decide this. Resources of time, talent and treasure often determine the nature of the program.

### **Emergency Food**

Storing non-perishable food for the occasional walk-in is easily accomplished. These items can often be obtained by having a congregational food drive outlining the items needed: peanut butter, small cans of meat, crackers, snack bars, and other easily stored food stuffs.

(This is not advertised service of the church unless the church determines to do the next option.)

### Daily, Weekly or Monthly Food Distribution

Many churches host weekly or monthly food distribution. These events are well-known in the community. The church collects food from local businesses, church attendees and local food banks.

Volunteers organize and staff the event.

The church needs to establish some policies for the distribution:

- 1. How often can a person or family come to receive a food box? Once a month, twice a month?
- Will you ask for identification documents such an electric bill?
- 3. Does the person need to prove they have a home or place to prepare and cook the food?

Refer the person to other churches who provide lunches and food boxes.

### **Community Food Resources**

### St. Vincent de Paul Dining Rooms

The Society of St. Vincent de Paul maintains five dining rooms in Maricopa County. They serve over 4,000 meals a day.

To find the locations and hours of these dining rooms: https://www.stvincentdepaul.net/programs/dining-rooms/dining-room-locations

### **Andre House**

Each evening volunteers from the community feed over 500 people at Andre House, 213 S. 11<sup>th</sup> Avenue. Telephone: (602) 255-0580

### **Hope4Phoenix Thankful Sundays**

Every Sunday for over 10 years, volunteers gather at First United Church of Christ and feed over 150 people. Everything is donated. Address: 1407 N 2nd St, Phoenix, AZ 85004

### **Food Boxes**

Call 2-1-1 for food resources in your Zip Code or the Zip Code of the person seeking help or here - https://211arizona.org

### Clothing

First, the church must decide if it will provide clothing for the homeless and working poor. This is often determined by the size of the church. Larger churches may provide more services, although not always.

Second, the church must decide what kind of clothing program it will offer. There is not right or wrong way to decide this. Resources of time, talent, treasure and space often determine the nature of the program.

### **Emergency Clothing**

Some churches try to keep a few clothing items at hand for walk-ins. This can be a challenge due to sizes, gender, ages and tastes of those seeking help.

### **Clothing Bank with Regular Hours**

There is generally not a shortage of opportunities for people needing clothing to find clothes. The challenge is often finding certain items such as new under garments, men's belts and large sizes.

If the church decides to provide a clothing bank to the community it will need adequate space, decide how it will sort and clean donated items, how to dispose of unwanted items, and how to organize the closet.

If the church decides to provide a clothing bank, it will need to establish some policies for the distribution:

- 1. How often can a person or family come to get clothing? Once a month, twice a month?
- 2. Will the person sign in?
- 3. Will Identification be required? What kind of identification?
- 4. How many items can a person take? (One item per person or one of each item, for example, one t-shirt, one pair of pants or a skirt, one jacket, etc.)

### **Community Resources for Clothing**

Call 2-1-1 for food resources in your Zip Code or the Zip Code of the person seeking help or here - <a href="https://211arizona.org">https://211arizona.org</a>

Andre House – 213 S. 11<sup>th</sup> Avenue. Call for hours: (602) 255-0580

Interfaith Cooperative Ministries (ICM) - 501 S 9th Ave, Phoenix, AZ 85007 (602) 254-7450

Glendale Mission - 6242 N 59th Ave. Glendale, Arizona 85301-4436 Call for hours

### Showers

One of the biggest issues for people living on the street is shower facilities.

If people are housed at a shelter, shower facilities are usually available.

A few churches do provide showers on an emergency basis. As with other services discussed in this manual the church will have to establish policies for offering showers.

There are few resources for showering when you live on the street.

Andre House offers limited shower hours in the morning and afternoon

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213 S 11th Ave, Phoenix, AZ 85007-3132
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(602) 255-0580

Website: <a href="https://andrehouse.org/hospitality-services/">https://andrehouse.org/hospitality-services/</a>

i Help – Tempe

2146 E Apache Blvd, Tempe, AZ 85281-4863

(480) 422-8922 x5890

http://tempeaction.org/services/i-help

Paz de Christo

424 W Broadway Rd, Mesa, AZ 85210-1208

(480) 464-2370

Website: http://www.pazdecristo.org

### **Transportation**

There are generally three kinds of requests related to transportation: gas for a vehicle, travel outside of town, and bus passes.

As with any need assistance program, the church should develop some policies (make sure to write them down as staff and volunteers change over time).

First, will the church provide any assistance for travel of any kind? If so, what kind of assistance will we provide?

Second, if we provide transportation assistance, what are the limits of our assistance? One daily bus pass? How often can a person get assistance?

Third, what form of identification will we require? If providing gas assistance, driver's license, proof of registration are often minimum requirements.

### A. Gas assistance

If providing gas assistance, the church should have a few policies:

- a. What is our financial limit? \$20? \$40?
- b. How often will we provide assistance to the same individual?
- c. What identification will we require? Most agencies minimally require a driver's license (from Arizona or another state) and vehicle registration that matches the owner with the driver's license name)

### B. Travel outside of town

There are two agencies who provide travel for people experiencing homeless.

a. Human Service Campus – 204 S. 12<sup>th</sup> Avenue. The Human Service Campus has finances to help a person to relocate to another city. The person must provide a contact in the desired city so that it can be verified that the person is not going to be homeless when they arrive at the city.

For more information, call Cole at (602) 229-5155

b. **Transient Aid Society** - Society of St. Vincent de Paul, 420 W. Watkins Road, **Phoenix**, AZ 85003. Phone. (602) 266-4673. The same rules apply as at the Human Service Campus.

### C. Bus passes

As you know Phoenix is a big city and nothing is close by. The transit system is greatly improved from 40 years ago when I arrived.

If you decide you will provide bus passes to individuals, you are doing a great service for the person.

The challenge is to identify need. Because this is a challenge most churches and agencies set a limit on the number of bus passes, they will give to one individual and how many bus passes they will make available a month to the community.

Non-profits including places of worship can receive reduced bus passes to distribute to the needy.

Here it is the program:

https://www.phoenix.gov/publictransit/business-services (go the bottom of the page)

### **Health Care Issues**

If the person is in immediate assistance, call 9-1-1.

### **Medical Treatment**

Circle the City (CTC)

Circle the City provides these fixed site clinics at the following locations:

Parsons Family Health Center 3522 N 3<sup>rd</sup> Ave, Phoenix, AZ 85013 (M-F 8a-5p) CTC Family Health Center, Downtown Campus 220 S 12<sup>th</sup> Ave, 85007 (M-F 8a-5p) CTC After Hours Clinic, CASS 230 S 12<sup>th</sup> Ave, Phoenix, AZ 85007 (M-F 6p-10p) CTC After Hours Clinic, LDRC 1125 W Jackson St, Phoenix, AZ 85007 (Sat and Sun 8a-5p)

CTC Family Health Center, UMOM Campus 3333 E Van Buren St, Phoenix, AZ 85008 (M 8a-5p, Th 8a-12p)

CTC has three full time outreach teams providing care in the east valley, Sunnyslope area, and throughout the central valley. Some of the sites are closed to the public as they are embedded within other projects. Others are open to anyone and those sites are posted on the Mobile Clinic Calendar which is posted on our website at <a href="https://www.circlethecity.org/mobile-medical-unit/">https://www.circlethecity.org/mobile-medical-unit/</a>.

Mission of Mercy

Mission of Mercy is a national ministry with a local presence. It provides medications and medical treatment through volunteers and mobile units.

To determine the location of the mobile clinic go to this website; https://www.amissionofmercy.org/arizona/

### **Dental Issues**

St. Vincent de Paul

Address: 420 W Watkins Rd, Phoenix, AZ 85003 (602) 254-3338

To schedule an Emergency appointment, please call 602.261.6842. (Extractions only)

There is a lottery to choose those who will receive services beyond emergency services.

Website: https://www.stvincentdepaul.net/programs/dental-clinic

Mission of Mercy

See above

AT Still University Dental Clinic

480-248-8100 480-248-8107

Website https://www.atsudental.com/who\_we\_are/our\_clinic.aspx

Midwestern University Dental Clinic

Website: <a href="https://www.mwuclinics.com/arizona/services/dental/patient-information">https://www.mwuclinics.com/arizona/services/dental/patient-information</a>

The services are not free.

**Brighter Way Dental** 

230 S 12th Ave, Phoenix, AZ 85007

(602) 362-0744

Accepts most insurances including AHCCCS

Website: https://www.brighterwaydental.org

On

### **Eyesight issues**

Limited resources – check with Circle the City and Mission of Mercy for other community resources

OneSight

Website: https://my.onesight.org/campaign/phoenix-arizona

### Medicines

This issue does not seem to be as great an issue as in the past. The usual issue is not having enough money for the co-pay. If the person is on the Arizona Health Care Cost Containment System (AHCCCS), there are usually no co-pays or they are very minimal. If you don't have money, you don't have money.

Mission of Mercy

See above.

### **Medical Equipment**

Sometimes we will encounter people experiencing homelessness who need walkers, canes or wheelchairs.

St. Vincent de Paul

420 W. Watkins, Phoenix, AZ 85003 (602) 261-6896

The Medical Lending Center,

Address: 11215 West Nevada Avenue, Suite A, Youngtown, AZ, serving El Mirage, Surprise, Peoria, and Youngtown, loans durable medical equipment for short-term use. This includes walkers, wheelchairs, shower chairs, and more. The Center also loans equipment for residents hosting out-of-town visitors, including wheelchairs, shower chairs, roll-away beds, or even cribs, strollers or high chairs. The service is

free. Contact them at 623-977-4661, YoungtownCommunityFund.com, or info@youngtowncommunityfund.com

Southwest Lending Closet

218 N Central Ave, Avondale, AZ 85323 (623) 932-1016

Limit of 90 days.

### **Veterans Resources**

ALL services for Veterans begin at

Community Resource and Referral Center (CRRC) 1500 E Thomas Rd, Phoenix, AZ 85014 (602) 248-6040 Hours: 7:30 AM – 4:30 PM

Any program offering services to Veterans experiencing homelessness received their referrals through the CRRC.

Many shelters in Arizona have contracts with the Veterans Administration. They provide beds and services for Veterans upon referral from the CRRC.



### **SERVICES OFFERED**

### AZ ID & AZ Driver's License

Replace a lost or stolen AZ ID or AZDriver's License.

For a  $1^{\rm st}$  time AZ ID or Driver's License please bring what you can: Birth certificate, Social Security card, AHCCCS insurance card, and ID cards from any other state. A valid out of state DL is required to switch to an AZ DL.

### Birth Certificate

We help with replacing your birth certificate and can assist anyone born in the United States regardless of what state you were born. Generally a valid ID is required, please bring what is available to establish identity.

### Document Storage

While experiencing homelessness theft and loss can be very common. We can safely store your vital identification documents for as long as you'd like.

# Monday – Friday Service Sign Up's: 7:30am - 10:00am First Come, First serve, Depending on Availability

(If you are a Case Manager and need an appointment, contact us to set one up in the afternoons. Appointments subject to availability.)

W Madison St

W Jefferson St

W Jefferson St

W Jefferson St

W Jackson St

W Jackson St

W Jackson St

W Harrison St

W Harrison St

Phone Number: 602-223-3427

General Questions Email: info@azhomeless.org

Physical Address:
206 S. 12<sup>th</sup> Ave.
Phoenix, AZ 85007
Cross Streets:
12<sup>Th</sup> Ave. & Madison St.
\*We're near CASS and on the
Human Services Campus in the
Welcome Center.

4/16/2018



### **Immigration Services**

Homeless ID Project has had to suspend providing assistance with the any immigration documents. However, there are several resources that we suggest connecting with to receive assistance.

The information provided below is just contact information and each organization will have their own eligibility criteria, process, and we cannot guarantee that they will be able to help with your case.

> Catholic Charities Community Services – Immigration Services 602-749-4415 1825 W. Northern Ave. Phoenix, AZ 85021-5260

> > Friendly House Immigration Services 602-257-1870 723 1st Ave. Phoenix, AZ 85003-2548

Chicanos por la Causa Family Immigration Services 602-257-0700 1112 E. Buckeye Rd. Phoenix AZ 85034

# Homelessness Prevention Rent & utility Assistance Resources

### John F Long Family Services Center

3454 North 51st Avenue, Phoenix, AZ 85031 (602) 262-6510

Services: Rental Assistance, Move-in Assistance, Utility Assistance, Case Management Eligibility: Phoenix residents with proof of residency and citizenship. Other restrictions may apply depending upon the type of assistance needed.

How to apply: Call Mon 8am for appointments for housing and utilities assistance.

### Travis L. Williams Family Services Center

4732 S Central Avenue, Phoenix, AZ 85040 (602) 534-4732

Services: Rental Assistance, Move-in Assistance, Utility Assistance, Case Management Eligibility: Phoenix residents with proof of residency and citizenship. Other restrictions may apply depending upon the type of assistance needed How to apply: Call Mon 8am for appointments for housing and utilities assistance.

### Sunnyslope Family Service Center

914 West Hatcher Road, Phoenix, AZ 85021 (602) 495-5229

Services: Rental Assistance, Move-in Assistance, Utility Assistance, Case Management Eligibility: Phoenix residents with proof of residency and citizenship. Other restrictions may apply depending upon the type of assistance needed.

How to apply: Call Mon 8am for appointments for housing and utilities assistance.

### AZ Division of Aging and Adult Services

(602) 542-4446

\*Utility Assistance



### Rent and Utility Assistance:

If eviction from a rental property is a possibility, what can I do?

Call the Tenant and Landlord Information and Referral Hotline at (602) 263-8856 or (800) 352-3792. Operators can answer basic questions on Arizona's landlord/tenant law and refer you to other agencies if you need more help, such as help with rent or mortgage payments.

If you live in the City of Phoenix and need assistance, please call the Landlord/Tenant message line at (602) 262-7210 and a counselor will return your call as quickly as possible.

For emergency situations involving Landlord/Tenant issues, please walk in to:

City Hall 200 West Washington, 4th Floor 8:00 a.m.-5:00 p.m., Monday-Friday

A counselor will assist you with the problem. The City of Phoenix Counseling Office holds monthly workshops on the third Thursday of each month. For reservations, please call (602) 256-3517.

If I rent, what rights do I have?

If you rent, the Arizona Residential Landlord & Tenant Act applies to you. This law explains what rights and responsibilities landlords and tenants have. For example, it explains what to do when a tenant needs a landlord to make repairs and what a landlord needs to do to legally evict a tenant. Free copies of the law are available from the Arizona Secretary of State's Office in Phoenix, (602) 542-4086 or at the Lodestar Day Resource Center Housing Transition Program.

### Rent and Utility Assistance Programs

APS (Low Income Discounts)

\*Call 602-371-7171 to see if you qualify and receive an application

\*Qualifications for utility discount depend on income and how much electricity you use

Catholic Charities Phoenix Regional Service Center

Phoenix Regional Service Center 602.997.6105, ext. 3304

East Valley Regional Service Center 480.964.8771

West Valley Regional Service Center 623.875.0519 ext. 106

Family Service Center (Mon-Fri 7:30AM-5:00PM) \*Call to schedule an appointment 602-534-1250 1250 S. 7th Ave Phoenix, AZ \*Must live in Phoenix to receive services

### Avondale CAP

1007 S. Third St. Avondale, AZ 85323 1-855-204-7797

Services: Rental assistance, mortgage assistance, utility assistance.

Eligibility: Must be resident of Avondale, Goodyear or Litchfield Park. Must have income.

How to apply: Call Mondays 8:00am.

### FOR VETERANS...

# American Legion Department of Arizona - Temporary Financial Assistance

3333 N. Central Ave., Ste. 1048 Phoenix, AZ 85012 602-264-7706

Services: Rental assistance, mortgage assistance, move-in assistance, utility assistance.

Eligibility: Must have served in active duty in U.S. military with honorable discharge. Must have served during one of the following periods: 2/28/1961-5/7/1975; 8/24/1982-7/31/1984; 12/20/1989-1/31/1990; 8/2/1990-present

How to apply: Call Monday-Friday 8:00am-5:00pm.

Name of Agency	Contact Information	Description
A New Leaf's Mesa CAN	(480) 833-9200	Provide financial and case
		management services to
	635 E Broadway Rd	individuals and families who are
	Mesa, Arizona 85204-2023	facing an emergency situation
		impacting their housing, utilities
		health, and safety. Assists with
		air conditioning repairs during
		the summer for those who
		cannot afford to pay for the
		repairs themselves.
APS	(602) 371-7171	Offers a number of limited
	(002) 371 7171	
	www.aps.com	budget electricity programs, as
	va va va ,a p3.com	well as provides information on
		community utility assistance
		programs.
Arizona Community Action	(602) 604-0640	Do not offer direct assistance.
Association	(302) 304 0040	Provide information and referral
	www.azcaa.org	
	WW.azcaa.UIg	for community resources,
, i		including all Community Action
		Programs (CAPs). CAPs can
		provide case management,
		emergency assistance, food
		boxes, assistance with rent and
		utilities, financial assistance,
		eviction prevention, resources
-		and referrals, and employment
		assistance. Also offers a web-
		based program to determine
		what state paid benefits you may
		qualify to receive
		(http://www.arizonaselfhelp.org)
rizona Department of Housing	(602) 771-1000	Arizona's state housing
2	(002) //1 1000	Arizona's state housing agency provides information on
	http://www.housingaz.com/	
	mctp.//www.nousingaz.com/	apartment rentals, emergency
		repair and housing
		rehabilitation, eviction or
		foreclosure assistance, fair
		housing laws, homeownership
		assistance, and section 8
		housing. Also, offers
		unemployment,
		underemployment and
2-6- 1 - 1 - 1 - 1 - 1 - 2		reinstatement mortgage payment

	T	
		families who have low incomes or are homeless, ESL classes, and referrals for food boxes. Provides information about and referrals to other available community resources. Assists with air conditioning repairs during the summer for those who cannot afford to pay for the repairs themselves.
Chandler Community Action	(480) 963-1423 x 118	Provides case management and
Program	345 S California St Chandler, Arizona 85225  Offers clothing and food box referrals for walk-ins Monday through Thursday from 8am-10:30am. Offers assistance with utilities and past due rent; must come in and fill out an application Monday through Thursday 8am-5pm. Verification of citizenship not required. Closed Friday.	other services for low income or homeless individuals and families. Services for those in crisis include rent payment assistance for those with eviction notices, utility assistance for those with shut off notices, one-time-only medical prescription payment assistance, and emergency food. Assists with air conditioning repairs during the summer for those who cannot afford to pay for the repairs themselves.
Chicanos por la Causa	(602) 253-0838	Offers free computer training,
	www.cplc.org	employment assistance, job skills workshops, GED classes, assistance for first time homebuyers, modification of current housing loans, and safe, affordable housing options.
Church of the Master	(480) 985-1660	Provides up to 6 food boxes/year
(Residents living in a 5 mile radius)	6659 E University Dr Mesa, Arizona 85207-7697	and utility assistance up to \$50/year.
Community Action Programs	(623) 979-3911	Provides emergency financial
(CAP)		assistance to individuals and
(Central, North and West)	www.azcaa.org	families facing eviction or utility
		shut off (including air
-		conditioning repair in the
		summer). Multiple offices
		throughout the valley.
Deer Valley Community Center	(602) 495-3735	Provide lunches, home delivered
Senior Services		meals, counseling, energy

		low- income households meet their energy needs. The Community Services Unit (CSU) subcontracts with company agencies to administer the Low-Income Home Energy Assistance Program (LIHEAP) and the Utility Repair, Replacement, and Deposit Program (URRD). These programs assist with utility deposits and bill payments, conduct home weatherization, and repair of replace certain appliances.
Maricopa County Community Action Program (El Mirage, Litchfield Park north of Camelback Rd, Sun City, Sun City West, Surprise, Waddell, Youngtown Residents)	(602) 506-5911	Provides case management, food boxes, rent payment assistance, utility bill payment assistance, weatherization, eviction prevention, emergency shelter coordination, and other financial assistance when available.  Assists with air conditioning repairs during the summer for those who cannot afford to pay for the repairs themselves.
Maricopa County Human Services Department Community Services Commission	(602) 506-5911  234 N Central Ave Suite 3000 Phoenix, Arizona 85004	Administers Community Action Agencies throughout Maricopa County that assist individuals and families with low incomes with basic needs through financial assistance, information and referral, education, and other social services. Services for those populations include utility deposit and payment assistance, mortgage payment assistance to prevent eviction or foreclosure, rent payment assistance to prevent eviction, first month's rent payment for those who are homeless, and rental deposit payment for those who are homeless. Home weatherization and repair or replacements of utility related appliances are also available to

		the home. The household must
		be at or below 150% of poverty.
Salt River Pima-Maricopa	(480) 362-5680	Provide financial assistance,
Indian Community Family		including TANF, for tribal
Assistance Division	10005 E Osborn Rd	members.
	Scottsdale, Arizona 85256-4019	
Senior Helpline	(602) 264-4357	Provide referrals for rental and
		utility assistance. Provide
	1366 E Thomas Rd Suite 108	multiple websites
	Phoenix, Arizona 85014	(www.azcaa.org;
		www.arizonaselfhelp.org) to
		check eligibility for various
		federal, state, and local
		assistance programs.
Senior Telephone Discount	602-542-6600 or	Provides a 17% discount on the
Program	1-800-582-5706	basic telephone rates of
		individuals who are age 65 or
		older. Households must be at or
		below 100% poverty.
Southeast Community Action	(480) 892-5331	Provides financial assistance for
Program		the prevention of eviction or
(Gilbert, Chandler, Queen Creek,	44 N Oak St	other temporary housing needs
Higley, Chandler Heights	Gilbert, Arizona 85233	including rental payments,
Residents)		mortgage assistance, move-in
•		and utility payments or deposits.
		Assists with air conditioning
		repairs during the summer for
		those who cannot afford to pay
		for the repairs themselves.
SRP	(602) 236-8888	Offers four electricity plans to fit
nendahangan agai		budgetary and lifestyle needs.
	http://www.srpnet.com/prices/	Offers an economy priced plan
	home/ChooseYourPrice	for qualifying individuals.
	Plan.aspx	
Sunnyslope Family Services	(602) 495-5229	Multi-purpose center offering
Center		case management, rental and
	914 E Hatcher Rd	utility assistance in crisis
	Phoenix, Arizona 85021	situations. Assists with air
		conditioning repairs during the
		summer for those who cannot
		afford to pay for the repairs
		themselves.
Tempe Community Action	(480) 350-5880	Provides weatherization services,
Agency	,,	utilities and rent payment
(Tempe and Fountain Hills	2150 E Orange St	assistance, and referrals to other
Residents)	Tempe, Arizona 85281	services for low income families.
nesidents)	101111011111111111111111111111111111111	Provides case management, job
		riovides case management, Job

		for individuals and families in need.
The Salvation Army Phoenix	(602) 267-4127	
Family Service (Phoenix Residents)	2707 E Van Buren St Phoenix, Arizona 85034	Provides financial assistance for eligible recipients. Assistance includes rent payment assistance utility assistance including electricity and gas; food boxes;
		USDA food bags; and back-to- school clothing. Assistance in securing needed services by matching the need with appropriate community resource providers through referrals.
The Salvation Army Sun Cities	(623) 977-1084	Provides basic needs including
Community Services Center (Sun City, Sun City West, Peoria, El Mirage, Surprise, Waddell, Youngtown, Whitman Residents)  The Salvation Army – Tempe		emergency food boxes and utility payment assistance (except deposits and fees) on a limited basis. No assistance is available for water bills, rent, or mortgage
	(480) 967-8649	payments. Provide information about and referrals to available community resources.
Tempe, Guadalupe, and Scottsdale Residents)	714 S Myrtle Ave Tempe, Arizona 85281	Provide emergency assistance for families in need including rent and utility assistance, food boxes, and other emergency needs.  Provide information about and referrals to other available community resources.
olleson Community Action rogram	(623) 936-2747	Provides assistance with basic
Folleson and outskirt residents)	9555 W Van Buren St Tolleson, Arizona 85353	needs including utility assistance for gas and electric bills; water assistance May-Oct only and only for homes with evaporative coolers; utility discount enrollment; weatherization assistance; rent assistance for first month or deposit if funds are available; and case management for people with low incomes or those who are homeless. Assists with air conditioning repairs during the summer for those who cannot afford to pay for the repairs themselves.

Energy Assistance



# Phoenix and Maricopa County rental assistance.

to get back on track with their rent payments. organizations also offer shelters for those who are homeless or need temporary lodging while they try Phoenix individuals and families. In addition to paying funds to prevent an eviction, several Get information on agencies and government programs that can offer emergency rental assistance to

well, including the following. and funds can support families facing an eviction. Dial 602-506-5911. There are multiple offices as social services. One of the greatest needs these days is for rent payment assistance to prevent eviction, basic needs through financial assistance, referral, information, education and other government and and also receive help applying for grants and emergency financial aid. Families can get help with Services Department Community Services Commission. Get information on available resources, Low income individuals can get rent assistance from Phoenix and Maricopa County Human

- Adress is 234 S Central Ave, Phoenix, Arizona 85003
- A Human Service office is at 9555 W Van Buren St, Tolleson, AZ 85353
- 5949 W Northern Ave, Glendale, AZ 85301
- Location is 7700 E Roosevelt St, Scottsdale, AZ 85257

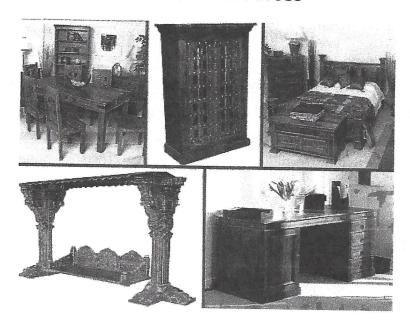
Mailing address is 1140 N Gilbert Rd # 109, Gilbert, Arizona 85234

eviction prevention, money for security deposits, first months rent, and other housing aid. Dial Program, which also covers the city of Phoenix. Assistance offered by the program includes rental Central Phoenix Family Services at 602-534-1250. The state of Arizona runs the Eviction Prevention and Emergency Homeless Housing (EPEH)

assistance. The non-profit also runs a shelter and transitional housing units. Dial 602-267-4122. There energy bills. Strict income limits have been put into place, so only qualified individuals can get rental are multiple offices, including one at 2707 E Van Buren St, Phoenix, Arizona 85008. Phoenix Arizona Salvation Army offers housing and rent assistance. Some money can even pay

Society of St. Vincent de Paul can help people of all backgrounds and religion. Various programs can help pay bills, provide free food, and of course emergency funds to pay rent and housing

#### **Furniture Resources**



#### Joseph's Store House, 13002 N 33rd Ave Phoenix, AZ,

Phone Number: 602-888-4670 Email Address: <a href="mailto:jsh@greaterhopecc.org">jsh@greaterhopecc.org</a>
Joseph's Storehouse is currently assisting families on the 2nd, 3rd, and 4th Saturday of each month from 8a-11a. We are closed the first Saturday of each month. We provide hygiene items, clothing, infant supplies, food, household items etc.

#### Furnishing Dignity,

Provides: New mattresses, Furniture for all rooms of an apartment/home, a variety of household items for kitchen, bath, and bedroom. If you are looking for assistance from Furnishing Dignity, please call Erin Cornelius at (480) 340-3417 to begin the criteria and application process. Case managers who are interested in learning more about Furnishing Dignity may contact Erin Cornelius, Executive Director at (480) 340-3417. Email Address: <a href="mailto:joycep@furnishingdignity.org">joycep@furnishingdignity.org</a> Website: furnishingdignity.org

#### **Furnishing Hope AZ**

The mission of Furnishing Hope is to help people who are just transitioning out of homelessness with basic furnishings. We serve Tempe and the immediate surrounding area. Furnishing Hope is run by a small group of volunteers donating their time to collect and distribute usable donated furniture and household items. We can assist

approximately 8 households with furnishings each month. To receive assistance from us, an individual/family must meet the following requirements to be considered;

- Individual/family is just transitioning out of homelessness and does not have basic home furnishings.
- Individual/family is moving into a place that is within our service area (about 10 miles from our storage unit in Tempe at Rural and Broadway).
- Case managers must accompany individual/family to the appointment and also provide the individual/family with transportation from the appointment back to their appointment.

Link to application to be completed by case manager: http://furnishinghopeaz.org/request-assistance/

#### Sunshine Acres ,3405 N. Higley Rd Mesa, AZ 85215

Clients working with a case manager are able to obtain furniture from the Sunshine Acres thrift store if they have a letter from the agency they are working with to verify what they need. Contact Jasmine via phone 480-981-4134 or email <a href="mailto:jafshari@sunshinethrift.org">jafshari@sunshinethrift.org</a> for more information. Thrift Store hours are Monday - Saturday: 8AM - 4PM

#### **Furniture Bank Phoenix**

The Furniture Bank team's ultimate goal is to join forces with the community to furnish each house with beds, furniture, linens, household items, food, groceries, toiletries, etc. We want each family to walk into a space live-in ready! We want to turn a house into a home. THIS IS NOT A FREE FURNITURE PROGRAM, You will be required to participate financially to receive furniture. Recipients must use our contracted pre-approved moving company and be prepared to pay a portion of their own moving fee. For liability and safety reasons recipients cannot use their own vehicles or be at the storage unit. Please complete a furniture request form online via this link: http://www.furniturebank.us/need-furniture.html

#### Veterans Furniture Center, 2319 W. Holly St., Phoenix, AZ

We are laser focused on transitioning homeless veterans and their families. If you fit that criteria, please contact the VA CRRC office. They will assign a case worker, and if you are qualified, they will send a referral to us. We will then contact you and arrange to

deliver what you need. All of our resources are required to fulfill this core mission. If you do not meet these criteria, we are sorry, but we are unable to help. We recognize that you are deserving and may have a need, but our resources are stretched fulfilling our core mission, and supporting others would take away from our transitioning homeless veterans. There are several other charitable groups in the area that may be able to assist you. We recommend that you contact the VA CRRC for assistance. Call the number 602-303-6112 for more information.

#### Bridging AZ Furniture Bank, 25 N. Extension Mesa, AZ 85201

Bridging AZ is not open to the general public. Bridging AZ contracts with social service agencies who identify and qualify people in need of furniture. Please contact your caseworker and ask if they have a contract with Bridging. Bridging AZ will not share agency participation contact information. If you are a caseworker please check with your agency to confirm participation in the Bridging AZ Furniture Bank Program. Warehouse hours Tues – Sat 9:00 am- 3:00 pm, phone 480-833-3997.

Society of Saint Vincent de Paul Diocese of Phoenix, 420 W Watkins Rd, Phoenix, AZ Offers several programs including providing food boxes, clothing and furniture vouchers, rental and utility assistance, diapers, and formula. Open Mon-Thu 8am-5pm, for more information call 602.266.HOPE (4673) or visit the site <a href="http://www.stvincentdepaul.net">http://www.stvincentdepaul.net</a>.



#### Services:

- Connecting families with minor dependent children who are experiencing or at imminent risk of homelessness to homeless services.
- Assessing the unique needs of each family and connecting them to the appropriate housing intervention and program to end their homelessness.

#### Locations & Hour of Operation:

(Hours of operations are subject to change. Please call before visiting the Family Housing Hub)

Main Location:

3307 E. Van Buren Phoenix, AZ 85008

Monday: 8AM - 8PM

Tuesday - Thursday: 8AM - 4PM

East Valley:

Pat Gilbert Center (Mesa CAN) 635 E. Broadway Mesa, AZ 85204

Tuesday Only: 8AM-4PM

#### Other Information:

- No financial resources (rent, utilities) are available at the Family Housing Hub. Please contact 2-1-1 or your local CAP office.
- No immediate shelter is available. Families are screened and placed on a service priority list.

Please contact the Family Housing Hub to obtain more information about the services we provide and what documentation families will need to bring for their visit.

#### HOUSING, SHELTER AND HOMELESSNESS ASSISTANCE

#### St. Vincent De Paul Family Eviction Prevention

420 W. Watkins Rd Phoenix, AZ 85003 602-261-6883 Appointment Only Assistance for rent & mortgage

#### **Phoenix Rescue Mission**

1801 S 35<sup>th</sup> Ave Phoenix, AZ 85009 602-346-3384 *Open 24 hrs, 365 days a year* Meals, showers, shelter assistance

#### **Changing Lives Center**

228 N 15<sup>th</sup> Ave Phoenix, AZ 85007 602-688-6211 Specifically, for **Women and Children** Transitional housing and recovery programs

#### Vista Colina Emergency Family Shelter

3307 E Van Buren Phoenix, AZ 85008 602-256-6945 Open M: 8am-8pm T/TH: 8am-4pm Shelter, daycare, job skill training

#### **Brian Garcia Welcome Center**

206 S 12<sup>th</sup> Ave Phoenix, AZ 85007 602-229-5155 *Open M-F 7:30am-5pm (first come first serve)* Housing, shelter, and health assistance

#### **CASS**

230 S 12th Ave

Phoenix, AZ 85007 602-256-6945 *Open M-F 9am-5pm* Homeless emergency shelter, meals, job training

#### **UMOM New Day Centers**

3333 E Van Buren St Phoenix, AZ 85008 602-275-7852 Open M-F 8am-5pm Educational, daycare, housing assistance

#### **Lodestar Day Resource Center**

1125 W Jackson St Phoenix, AZ 85007 602-393-9930 Open 7:30am-5pm Health, legal, job and housing assistance

#### Safe Families for Children-Christian Family Care

3603 N 7<sup>th</sup> Ave Phoenix, AZ 85013 800-939-5432 Place your child with a family for up to 6 months

#### A New Leaf

480-890-3039
Call for prescreening
Shelters (homeless, DV, youth), housing, Health Services

#### **Freedom for Life Homes**

623-349-1048
Call & fill out application online at www.FFLHomes.com/services

#### Labor's Community Service Agency (LCSA)

3117 N 16<sup>th</sup> St Suite 100 Phoenix, AZ 85016 602-263-5741 Housing for individuals or families transitioning out of homelessness

#### **Homeless ID Project**

Located at Chicanos por la Causa 6850 W Indian School Rd PHX, AZ 85033 Replaces lost or stolen ID's- please bring what you can to prove identity

#### **UTILITY, RENT & CASH ASSISTANCE**

#### **American Legion (Veterans only)**

4701 N 19<sup>th</sup> Ave Phoenix, AZ 85015 602-264-7706 One-Time APS, Southwest Gas Assistance

#### City of Phoenix Human Service Department

200 W. Washington, 17<sup>th</sup> Floor Phoenix, AZ 85003 602-262-6666 *Call Mondays at 8am to schedule an appointment* APS, SRP, Southwest Gas Assistance

#### **Glendale CAP**

5850 W. Glendale Ave, B51 Glendale, AZ 85301 623-930-2854 *Glendale Residents* APS, SRP, Southwest Gas Assistance

#### John F Long Family Service Center

3454 N 51<sup>st</sup> Ave Phoenix, AZ 602-262-6510 602-534-2433 (call for rent, mortgage, utility help) *Call Mondays at 8am to schedule an appointment* APS, SRP, Southwest Gas Assistance

#### **Sunnyslope Family Service Center**

914 W. Hatcher Phoenix, AZ 602-495-5229 Call Mondays at 8am to schedule an appointment APS, SRP, Southwest Gas Assistance

#### **Salvation Army Glendale Corps**

6010 W Northern Ave Glendale, AZ 85301 623-934-0496 APS, SRP, Southwest Gas Assistance

#### **Travis L Williams Family Service Center**

4732 S. Central Ave
Phoenix, AZ
602-534-4732
Call Mondays at 8am to schedule an appointment
APS, SRP, Southwest Gas Assistance

#### **Arizona Self-Help Prescreening**

This is a tool to help see what programs (SNAP, ACCCHS, TANF) you may be eligible for Statewide: 1-800-352-8401 Inside Maricopa County: 602-542-9935 http://www.arizonaselfhelp.org/

#### **Salvation Army Family Services**

2707 E Van Buren, Building 2 Phoenix, AZ 85008 602-267-4122 Open M-F 8:00am-4:00pm APS, SRP, Southwest Gas Assistance

#### St. Vincent De Paul Homelessness

#### <u>Prevention</u>

320 W. Watkins St.
Phoenix, AZ 85003
602-261-6883
Open M-F 8am-5pm
\*Call 2-1-1 to find the closest location\*
One-time bill and rent assistance

#### **PHX Indian Center**

4520 N Central Ave, Suite 250 Phoenix, AZ 85012 602-264-6768 Rental Assistance if funds are available



#### Rent, Mortgage, and Utility Assistance

#### City of Phoenix

You must live within the City of Phoenix city limits. NO walk-ins for financial assistance. Please call as early as possible on MONDAY MORNING starting at 7:30am to make an appointment.

Travis L. Williams Center

602-534-4732

John F. Long Center

602-262-6510

Sunnyslope Center

602-495-5229

4732 S. Central Ave.

Phoenix, AZ

3454 N. 51st Ave.

Phoenix, AZ

914 W. Hatcher

Phoenix, AZ

REMEMBER, YOU MAY ONLY MAKE APPOINTMENTS ON THE PHONE MONDAY MORNING!

#### Salvation Army

602-267-4127

You must live within the City of Phoenix limits. Please call MONDAY MORNING starting at 9:00am in order to get an appointment for UTILITY assistance. They have NO rental assistance available.

#### St. Vincent de Paul

To find the St. Vincent de Paul office nearest to you: 🖗

- Call Community Information & Referral Services Just dial 211
  - o Once on the line, press the button to talk to a specialist
    - Ask the specialist for the nearest St. Vincent de Paul conference

Once you have the name, address, and number of your nearest SVdP conference, you can call it directly and ask about its rent and utility assistance programs.

#### Friendly House 602-257-1870

113 West Sherman Street Phoenix, AZ 85004

#### Other Ideas:

- Ask a church for assistance
- Have someone move-in with you
- Move into a cheaper apartment
- Turn off lights when not in room, unplug items not in use, etc.



#### FINANCIAL ASSISTANCE

#### PHOENIX

Sunnyslope Family Services Center

914 W Hatcher Rd (BUS PASSES)

Phoenix, Arizona 85021 602-495-5229

John F Long Family Service Center

3454 N 51st Ave (BUS PASSES) Phoenix, Arizona 85031

602-262-6510

Travis L William Family Services Center

4732 S Central Ave (BUS PASSES) Phoenix, Arizona 85040

602-534-4732

http://www.phoenix.gov/citzasst/famserv.html

Hours: Mon-Fri 7:30am-5pm (Call Mon 8am for appointments for Rental and Utility Assistance Program)

Programs: Multi-purpose center offering Rental and utility assistance in crisis situations, case management, emergency food boxes, and limited bus tickets for center clients to travel to agencies, medical appointments, and employment destinations. Assists with air conditioning repairs during the summer for those who cannot afford to pay for the repairs themselves.

Serves: Phoenix Residents, call center nearest you.

Interfaith Cooperative Ministries - www.icmaz.org

501 S 9<sup>th</sup> Ave (BUS PASSES)

Phoenix, Arizona 85007

602-254-7450

Hours: Mon-Sat 9am-11am (Except Holidays)

Programs: Financial assistance, emergency food boxes, clothing, and information about and referrals to other available

community resources for people in need.

Serves: Phoenix Residents

The Salvation Army Phoenix Social Services Emergency - www.tsasw.org

2702 E Washington St

Phoenix, Arizona 85034

602-267-4127

Hours: Mon-Fri 9am for Utility Assistance / 12pm Rental Assistance

Programs: Provides financial assistance for eligible recipients. Assistance includes utility assistance including electricity, gas, and water; food boxes. Call for pre-screening interview and appointment for financial assistance. Visit office for food

assistance or call for specific information.

Serves: Phoenix Residents

St Vincent De Paul's - http://www.stvincentdepaul.net/directory-Parish.htm

Most Holy Trinity -602-943-1929

Hours: Call Tuesdays and Wednesdays between 10am-11am

Programs: Financial Assistance for rent, utilities and other services

Serves: Sunnyslope area - When calling MHT and you are not in their boundary area, they will give you the phone number for

the closest parish in your area.

Foot Hills Food Bank & Resource Center

6920 E Cave Creek Rd

Cave Creek, Arizona 85331

480-488-1145

Hours: Mon, Wed 9am-noon; Tue 9am-noon, 5pm-8pm; Thu 1pm-4pm, 5pm-8pm; Fri 1pm-4pm

Programs: Emergency Financial Assistance for Rent, Medical Bills, Prescriptions and Food Boxes. Also provides information

about and referrals to available community resources to people living within the agency's boundaries.

Serves: Zip codes 85085, 85086, 85087, 85255, 85262, 85266, 85324, 85327, 85331, 85377

Must show proof of residency within the agency's service area

Operation Homefront of Arizona - http://www.operationhomefront.net/arizona

8433 N Black Canyon Hwy Ste 160

Phoenix, Arizona 85021

602-246-6429

Hours: Mon-Fri 9am-5pm

Programs: Provides Arizona active military personnel, their families, and returning wounded military personnel with bill

payment assistance for mortgage, rent, food, utilities, car repairs, vehicle payments, fuel, and other needs

Serves: All Arizona active Military personnel and their families

Mental/Physical/Dental Health Services 480.983.0571 602,417,4000 Superstition Mountain Mental Health Veterans Administration Hospital **AHCCCS** Center

602.277.5551 Jewish Family & Children's Services

Maricopa County Family Planning Health 480.820.0825 602.530.6900 602.506.6635 602.263.1200 602.264.9891 Banner Health Mental Health Family Service Agency Indian Medical Center Hospice of the Valley

Banner Health Physician Referral Service 602.254.4357

Mesa General Physician Referral Service 602.230.2273

1.800.252.1627 480.784.1514 Sexual Abuse Hotline -Empact - SPC Tempe

602.254.9000 Catholic Social Service - East Valley Empact 24 hr hotline

480.964.8771

Native American

Community Health Center 602,266,9166 Centro de Amistad - Guadalupe

480.839.2926

County Hospital & Denta

602.254.7328 502.486.7798 502.865.6000 602.344.5011 Mission of Mercy TERROS, INC.

# ANDRÉ HOUSE SERVICES

Mon, Wed, & Thu 10:00 am - 12:00 pm 5:30 pm - 6:30pm Clothing Closet:

1:00 pm - 3:00 pm

Mon - Thu Showers:

1:00 pm - 3:00 pm 1:00 pm - 3:00 pm Laundry: Sat

Mon, Tue, & Thu 10:00 am - 12:00 pm 1:00 pm - 3:00 pm Office/Telephone: Sat

10:00 am - Noon 1:00 pm - 3:00 pm 3:30 pm - 4:30 pm 1:00 pm - 3:00 pm Locker Office: Mon - Thu Mon - Thu Mon - Thu Sat & Sun

7:00 am - 8:00 am 7:30 am - 8:30 am All André House services provided at: **Breakfast**: Sat Sun

Lines usually begin forming at least 1/2 hour 213 S 11<sup>th</sup> Ave, Phoenix AZ 85007.

For more information call: 602-255-0580. André House is closed on Fridays. ahead of times shown.



# ANDRÉ HOUSE

REFERENCE GUIDE FOR SERVICES TO THE HOMELESS

# André House Mission Statement

André House is a ministry to the homeless District, we make our services available to and poor populations of the Phoenix area. Located in the he art of the Capital Mall hundreds of people in need every day.

Cross Priests in 1984, combining elements of the Catholic Worker movement with the André House was founded by two Holy charism of the Congregation of Holy Cross.

gave me clothing. I was sick, and you took something to drink. I was a stranger, and the Gospel, "I was hungry, and you gave you welcomed me. I was naked, and you through others, as we are challenged in We dedicate ourselves to serving Jesus me food. I was thirsty and you gave me care of me. I was in prison, and you visited me." (Matthew 25:35-36)

# For Community Information & Referral Services: Dial 211

Day Resource Center	Welcome Center
1125 W Jackson	12th Ave & Madison
Phoenix 85007	602.759.5356
502-393-9930	

# **EMERGENCY SHELTERS**

# Adult Shelters

Central Az. Shelter Services (CASS) 602.256.6945

Single Women's Shelter

Gift of Mary-1406 S 17<sup>th</sup> Ave

Dream Center

Single Men's Shelter

Phoenix Rescue Mission

602.233.3000

Phoenix Rescue Mission 602.233.3000 Church on the Street 602.447.0259 New Leaf East Valley Men's Center 480.610.6722 Respite Shelter 602.870.4353

Family Housing Hub - In person screening

602.595.8700

o 3307 E. Van Buren St, Suite 108 Phoenix, AZ 85008

o Mon 8 am-8 pm,

o Tues-Thurs 8 am-4 pm

CASS- Vista Colina 602.870.1705 La Mesita 480.834.8723 UMOM 602.275.4533 Family Promise 480.659.5227

# Pregnant Women's Supportive Shelter

These shelters are for women who are pregnant. You are allowed to stay up to six (6) months following the birth of the child. They do not have facilities for other children.

Maggie's House- Phoenix 602.257.4648
Michael House- Glendale 623.842.1000
Elizabeth House- Tempe 480.491.0446

# Pregnancy Hotline

1.800.833.4642

# Domestic Violence

- Centralized Screening for D.V. Shelters 480.890.3039

# TRANSPORTATION

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SVdP Transit Aid Center	602.261.6852
City of Phoenix Transit	602.253.5000
Greyhound (2115 E Buckeye)	602.389.4200
Discount Cab	602.200.2000

# YOUNG ADULT RESOURCES

Tumbleweed 602.271.9904

- Under 18 Emergency Shelter
Placement: 602.841.5799

- Day Resource Center for ages 18-25: 428 N 24<sup>th</sup> St; 9 am-2:30 pm;
Basic Needs & Case Management
Homebase 602.254.7777

one one of the property of the proper

Apply online for shelter: onenten.org/applytopond/

### **FOOD BOXES**

St. Mary's Food Bank 602.242-3663 Interfaith Cooperative Ministries

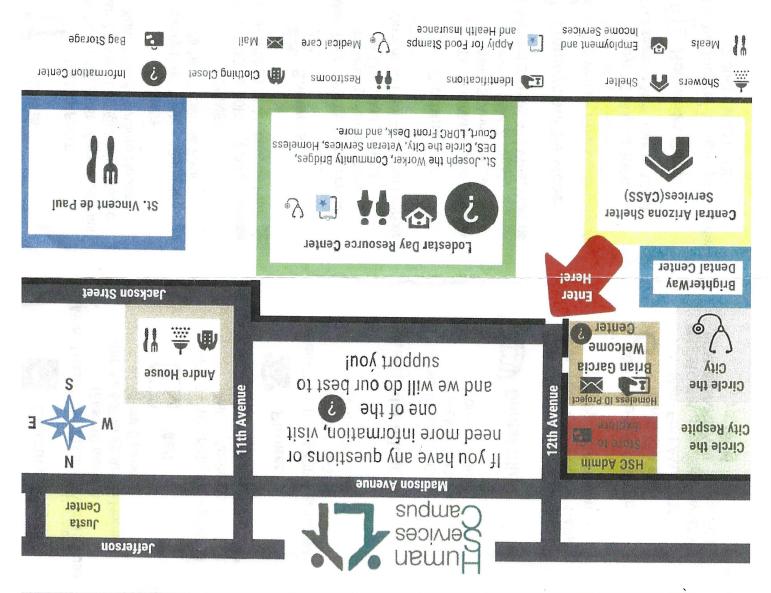
(Open Monday – Saturday 9-11am. Receive a referral from a case manager) Association of AZ Food Banks

602.528.3434 or 800.445.1914
CEDA Tempe 480.921.1990
(food boxes: M-F gam-12pm, 1:30-4:30pm-need 2 forms of ID and 1 form for each person in the household)
First Southern Baptist Church

Salvation Army (Mesa or Tempe) 480.833.8322 or 480.967.8649 Lutheran Social Ministry 480.654.4539

602,242,6104

(3100 W Camelback)



Nore Info available @ Welcome Center Mon-Fri 7:30AM - 11AM & 12:30PM - 5:00PM @ LDRC Front Desk Everyday 7:30AM - 11AM & 12:30PM - 5:00PM



206 S. 12th Avenue 2th Avenue & Madison Street (602) 229-1241 In need of more assistance?

Call 2-1-1

or visit 211arizona.org



New: Go to the Welcome Center be-Staff will either schedule an intake tween 7:30-11AM or 12:30-5PM. for CASS or guide you to where you need to go. Returning: Line up outside of CASS at and CASS is full, tell staff you want 2PM. If you arrive after 5PM to be on the CASS List.

Call 602-362-5833 to see if they have Halle Center (Women Only) available beds. \*\*\*For a full list of shelters, see staff at the Welcome Center\*\*\* LDRC front desk or



@ Lodestar Day Resource Center Mon, Wed, Fri: 8AM - 3:30PM Thursday: 8AM - 2:30PM

# Food Stamps & Health Insurance



Mon-Fri 8:00AM-4:30PM **DES Inside the LDRC** 

### Day Time Storage Store to Explore

Closed for lunch 12-12:30PM for lunch Mon -Fri 7AM-12PM, 12:30-4:30PM (Former Bag n Tag)



# BREAKFAST

Mon-Fri: 7-8AM @ St. Vincent de Paul Sat: 7:30-8:30AM @ Andre House Sun: 7-8AM @ Andre House

# LUNCH

Every Day: 11AM - 12:45PM @ St. Vincent de Paul

### DINNER

Sat-Thur: 5:30 - 6:30PM @ Andre House Fri: 4-5PM @ St. Vincent de Paul



Mon-Thur: 1PM @ Andre House Sat: 1PM @ Andre House Mon-Fri: 9AM-2:15PM

@ St. Vincent de Paul 420 West Watkins



Mon, Wed, Thur: 10AM @ Andre House @ St. Vincent de Paul 420 West Watkins Sat: 1PM @ Andre House Mon-Fri: 9AM-2:15PM



# **Employment Services**

St. Joseph the Worker (Need valid state ID) Info session Mon-Thur at 10AM Mon-Thur: 7:30am - 3PM Friday: 7:30AM - 2:30PM



Court is 3rd Tuesday & Sign ups Saturday: 12:30-3 PM @ LDRC



# Laundry

Mon, Tues, Thur: 10AM @ Andre House Sat: 12:50PM @ Andre House (First 10 people) (First 5 people)



### Mail

Mon-Fri: 8 - 10:55AM & 1 - 2:55PM Mailing Address:

232 S. 12th Ave Phoenix, AZ 85007



# **Phones**

Mon-Thur: 10AM-12PM & 1-3PM Sat-Sun: 1-3PM @Andre House



# | Identification

State ID & Birth Certificate @ Welcome Center Mon-Fri: 7:30AM



# WILLIM Dental Clinic

By Appointment: (602) 362-0744 Mon-Thur: 8AM-Noon & 1-4PM Friday: 8AM - Noon



# **Medical Clinic**

@LDRC Saturday/Sunday:8AM -6PM @CASS Wed, Thurs, Fri 6-Mon- Fri: 8AM - 5PM Circle The City 10PM

### Shelters

 Women

 Gift of Mary
 602-254-8424

 1406 S. 17th Ave.

 Domestic Violence

 Central Screening
 3039

Family Housing Hub......602-595-8700

Food Boxes

St. Mary's Food Bank ......... 602-242-3663 ICM Food & Clothing Bank ..... 602-254-7450 501 S. 9th Ave, Phoenix

Meals

St. Vincent de Paul Dining Rooms:

Phoenix (All Welcome) 1075 W. Jackson Mon-Fri 7:00-8:00am / 11:00-12:45pm, 7 days

Downtown (Families Only) 420 W. Watkins Mon-Fri 4:30-6pm

Phoenix Rescue Mission

1801 S. 35th Ave. Phoenix (All Welcome) Mon-Fri 6:30-8am , 11:30-1pm, 4:30-6pm Sat-Sun 8-9am, 1-2pm, Dinner Sack 4:30pm 

# Behavioral Health

Urgent Psychiatric Care...................602–416–7600 1201 S 7th Ave #150, Phoenix, AZ 85007 Mental Health Crisis Line ................602-222-9444 Parsons Family Health Center.....602-776-7676 3522 N. 3rd Ave. Phoenix Mon-Fri 8am-5pm Walk-Ins Welcome

Health/Dental

.. 602-861-2233 . 602-417-4000 ... 602-776-9000 Parsons Family Health Center. . . . 602-776-7676 ... 602-263-1200 Life Choices Women's Clinic. . . . . 602-305-5100 Mon-Fri 8am-5pm Walk-Ins Welcome Circle the City.....3522 N. 3rd Ave. Phoenix Mission of Mercy .... Indian Medical Center .... 3522 N. 3rd Ave. Phoenix Maricopa Homeless Clinic AHCCCS ..... www.healtharizona.gov 1201 W. Madison 4212 N. 16th St.

Chemical Dependency

Alcoholics Anonymous ........602-264-1341

Narcotics Anonymous ........480-897-4636

Community Bridges ..........602-273-9999
2770 E. Van Buren

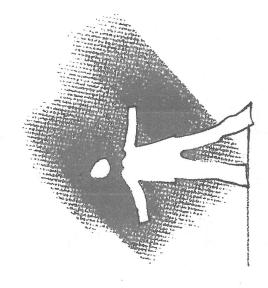
Veteran's Agencies

Pets

Transportation

# Community

# Resources



# Community Information

and Referral

711

Last Updated: May 2016

# dentification

### Job Service

1818 W. Adams Phoenix

### Disability

### Legal Aid

Community Legal Aid ....... 602-258-3434 305 S. 2nd Ave., Phoenix, AZ 85003 St Vincent de Paul. ...........602-261-6883 420 W. Watkins Rd, Phoenix 4:30pm on the 3rd Thursday of each month,

# Homeless Day Services

Lodestar Day Resource Ctr. . . . 602-393-9930 1125 W Jackson St, Phoenix, AZ 85007 M - F - 7:30am -- 4:30pm St Vincent de Paul---MTTH . . . . 602-261-6883 420 W. Watkins Rd, Phoenix Mon-Fri 9:00am -- 2:00pm

# Mail for Homeless

Human Services Campus 232 S. 12th Ave Phoenix, 85007 Paz de Cristo Mail Service .....480-464-2370 424 W. Broadway Rd, Mesa 85210 Mail service daily from 3:00pm—6:00pm

### Clothing

### Laundry

Andre House . . . . . . . . . . . . 602-252-9023 213 S. 11<sup>th</sup> Ave

### Showers

# Shelter-Special Needs

PHX Shanti- HIV/AIDS .........602-279-0008 2345 West Glendale Ave Nova Safe Haven (SMI).......602-258-0758 210 S. 12th Ave. Phoenix

### Shelters

Single Adults (men and women) CASS
Men PHX Rescue Mission602-233-300 1801 S 35th Ave, Phoenix, AZ 85009
Church on the Street602-447-029
Women Gift of Mary
Domestic Violence Central Screening 480-890-303
Youth Tumbleweed
Family Housing Hub 602-595-870

### Food Boxes

St. Mary's Food Bank ..... 602-242-36( ICM Food & Clothing Bank ..... 602-254-745 501 S. 9th Ave, Phoenix

### Meals

St. Vincent de Paul Dining Rooms: Phoenix (All Welcome) 1075 W. Jackson Mon-Fri 7:00-8:00am / 11:00-12:45pm, 7 day

Downtown (Families Only) 420 W. Watkins Mon-Fri 4:30-6pm

# Phoenix Rescue Mission

1801 S. 35th Ave. Phoenix (All Welcome) Mon-Fri 6:30-8am , 11:30-1pm, 4:30-6pm Sat-Sun 8-9am, 1-2pm, Dinner Sack 4:30pr



FEED. CLOTHE, HOUSE, HEAL.

#### **Resource Center Services**

320 W. Watkins Rd, 85003 Main line: 602-261-6883 Travelers Aid: 602-261-6853

Daily (Monday-Friday):

8 am - Center opens for respite

9 am - Breakfast, questions, counter service

9:30 am - 3 pm - Services (must be signed up by 2:15 pm)

Showers, clothing, hygiene, sack lunches, intake interviews, and more Utility/rental assistance – <u>please call first 602-261-6883 or 211 for conference info</u>

3 – 5 pm – Respite

#### Mondays:

8 am - 5 pm - DES benefits applications

(AHCCCS health insurance, TANF general assistance, SNAP "food stamps")

9 am - noon - St. Joseph the Worker

#### Tuesdays:

9 am - 5 pm - Legal Aid

9 - 11 am - Travelers Aid

9 am - 2 pm 3<sup>rd</sup> TUESDAY / ONCE MONTH - Terros health screenings

10 am - 2 pm - Valle del Sol navigation

10 am - 2 pm - Barber Shop

#### Wednesdays:

8 am - 5 pm - DES benefits applications

(AHCCCS health insurance, TANF general assistance, SNAP "food stamps")

9 am - 5 pm - Legal Aid

9 - 11 am - Travelers Aid

9:30 am - 1:30 pm St. Anne's Medical Equipment Closet

10 am – 2 pm 3<sup>rd</sup> WEDNESDAY / ONCE MONTH – Congressman Gallego's Constituent services (federal benefits / help with federal agencies)

#### Thursdays:

8 am - 5 pm - DES benefits applications

(AHCCCS health insurance, TANF general assistance, SNAP "food stamps")

9 am - 5 pm - Legal Aid

9:30 am - 1:30 pm St. Anne's Medical Equipment Closet

4:30 - 6 pm 3<sup>RD</sup> THURSDAY / ONCE MONTH - Legal Clinic

10 am - 2 pm - Barber Shop

#### Fridays:

8 am - 5 pm - Legal Aid

10 am - 2 pm - Valle del Sol navigation

**Updated 12.5.18** 

### St. Vincent de Faul

### 420 W. Watkins Road, Phoenix

Help with Arizona ID - 9:00am-2:15pm (Weekdays) (must have had one before)

Family Dining Room - Dinner 4:45-6:00pm (Weekdays)

Showers - 9:30am-2:00pm (Weekdays)

Job Training and Job Readiness - 602-850-6722 (By appointment only)

Aid to Stranded Travelers - 9:00am-12:00pm (Weekdays)

SVDP may provide transportation assistance for stranded travelers under certain circumstances. If eligible, the traveler would still need to cover 40% of the cost of a ticket. Government issued photo ID is required.

#### **Directions from the Human Services Campus**

		12th Ave AZ 85007	·광V II	<b>≀€</b>	se चार	iste	V 31.
1	1.	Head north on S 12th Ave toward W Madison St					
<b>P</b>	2.	Turn right onto W Jefferson St					492 ft
r	3.	Turn right onto S 7th Ave					0.3 mi
~	4.	Slight right to stay on S 7th Ave (signs for I-17 N/US-60 W,	/Flagst	aff)			11 mi
4	5.	Turn left onto W Watkins Rd  Destination will be on the left					0.3 mi
							0.2 mi

420 W Watkins Rd

Phoenix, AZ 85003

55 der

### Justa Center

Monday- Saturday 7:00am-3:00pm Sunday 7:00am-1:00pm 1001 W Jefferson St Phoenix, AZ 85007

#### Services

Showers: Daily

Laundry: Monday-Friday

Lunch: Mon-Friday

Coffee/Pastries: Mornings daily Nurse: Mon-Sat 8:00am- 2:00pm Legal Services: Thursdays 9:00 am

DES (Food Stamps/AHCCCS): Thursdays 9:00 am

Social Security: Tuesdays 9:00 am

Spiritual Counseling: Monday & Thursday

Chapel Services: Sundays 9:00 am Counseling: Monday-Thursday

**Extended Care: Varies** 

Veteran's Resources: Monday, Wednesdays, Fridays 7:00am -11:00am

Housing: Monday-Friday 8:00 am - 11:00 am

Employment/Resumes/Lockers: Monday-Friday hours vary



Seniors Deserve a Place to Call Home



### Legal Services Homeless Court

If you have a fine(s) and/or warrant for a **misdemeanor in Maricopa County**, and you are involved in a social services program working to make positive changes in your life and towards ending your homelessness, you may be eligible for Maricopa County Regional Homeless Court, an alternative sentencing program that helps with your fines.

#### Eligibility:

You must be clean & sober for at least 30 days (and remain so for the entire process).

You must be engaged in programs on the campus or other qualifying agencies for at least 30 days (job development, mental health, substance abuse recovery, housing programs, etc).

 You must be living in a shelter, halfway house, inpatient program, or transitional housing for a minimum of 30 days. (YOU CANNOT BE LIVING ON THE STREETS, OR AT AN OVERFLOW SHELTER).

Felony warrants are NOT covered. We cannot hear Superior Court cases.

• Fines must have been issued in Maricopa Country (Municipal and Justice Courts).

 The Homeless Court Program covers court fines only: your community hours do not go towards restitution, probation fines, diversion classes, or MVD/towing fees.

#### To see if you are eligible and to apply:

Saturday 12:30-3:00pm, sign up at the LDRC front desk

• Call (602) 223-3422

Email szias@hsc-az.org.

Homeless Court Hearings are held on the third Tuesday of each month at the LDRC. This is the final step in the process; you must have already been enrolled and completed the program to attend the hearing.

#### **Probation**

Tuesday 7:30-11:00am &12:30pm-3:30pm & Thursday 5:00pm-6:30pm

#### Services:

Questions about probation

Connection to your probation officer

Eligibility: Anyone who is on probation or has questions about probation.

How to Access: Sign up at the LDRC front desk

#### **WOMEN'S RESOURCES**

#### **Changing Lives Center**

228 N 15<sup>th</sup> Ave Phoenix, AZ 85007 602-688-6211 *Specifically, for Women and Children* Transitional housing and recovery programs

#### Halle's Women Center

602-362-5833 Call at 7am for the day's availability

#### **Domestic Violence Centralized Screening**

480-890-3039 Updates availability every 3 hours

#### I-Help

328 W Western Ave Sign up & Intake at Care First in Avondale Intake times: 9am & 12pm

#### **ABIDE Maternity Home**

928-567-5433

www.AbideMaternityHome.com

Maternity home, family resource center, thrift shop

#### **BFF** (Beyond Fear to Freedom)

480-225-2281

www.Beyondfeartofreedom.org

A community that helps bring inner healing by confronting the lies we have believed to be true Friday Nights:

Meal 5:30pm-6:30pm

Journey Begins 6:15pm-8:00pm

Childcare available



#### Phoenix (Central) »

#### Address:

First Southern Baptist Church 3100 W. Camelback Road Phoenix, AZ 85017

#### Phone:

(602) 515-3526

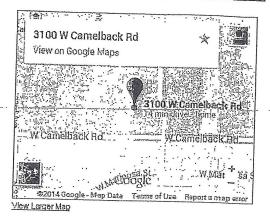
#### Hours:

Mondays & Wednesdays 5:30 AM - 12:30 PM Tuesdays & Thursdays 12:30 - 4:30 PM

#### Staff:

Cathy Brooks, Director Email: cbrooks@abcs.org

Melody Metcall, Assistant Director Email: mmetcall@abcs.org



#### Phoenix (South) »

#### Address:

Rio Vista Center 1431 E. Southern Avenue Phoenix, AZ 85040

#### Phone:

(602) 243-1614

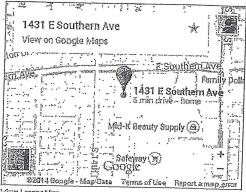
#### Hours:

Tuesdays & Wednesdays 9:00 AM - 12:00 PM Thursdays 9:00 AM - 1:00 PM

#### Staff:

Julie Barraza. Director Email: [barraza@abcs.org

Melody Metcalf, Assistant Director Email: mmetcalf@abcs.org



Mew Larger Map

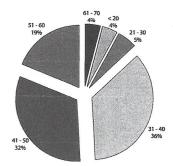
#### FY 2017/2018 SUCCESS

St. Jospeh the Worker assisted 2,906 individuals in their efforts to secure quality employment

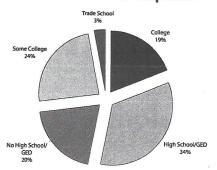
The average starting wage for full time employment was \$11.66

61% of the positions offered benefits after 90 days

#### **Age of Participants**



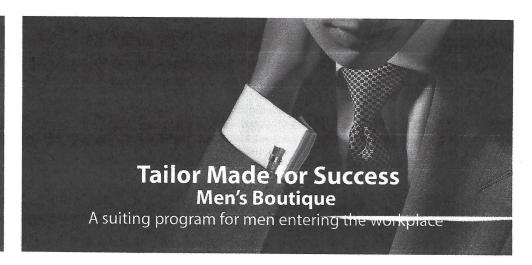
#### **Education of Participants**



#### **Expanding Our Services**

Dress for Success Phoenix and SJW have come together to outfit unemployed or underemployed men with a quality wardrobe for their job search. We're suiting up to offer dignity, create empowerment, and change lives.

Tailor Made for Success Men's Boutique 1016 E. Buckeye Road, Ste. 150 Phoenix, AZ 85034 P: 602.253.4960 F: 602.253.4523 info@sjwjobs.org



#### **CLIENT SERVICES**

#### **Job Readiness**

Help to prepare a resume or job application, mock interviews, personal presentation and communication tips, how to effectively explain a criminal history or large gap in employment, and building confidence.

#### **Job Search**

Address and phone number for messages, internet access to job search and submit applications, clothing that is clean, neat and professional, basic hygiene items, and daily bus passes to ensure transportation to and from interviews.

#### **Employment Support**

Reduced monthly bus passes to ensure transportation, financial assistance to pay for work uniforms or shoes, help securing certification or license fees, and assistance for individuals in low-income or part-time employment in locating a higher paying job.

SJW recognizes that not everyone needs all services. Clients work closely with their Employment Specialist to determine what level of service is right for them.

#### Connect With Us

www.siwiobs.org | info@siwiobs.org

St. Joseph the Worker PO Box 13503

Main Office

East Valley 602.810.0376

HonorHealth Desert Mission 602.292.4294

Maryvale Community Success Cente 602.316.3501

ailor Made for Success Men's Boutique 602-253 4960

> UMOM / Employment HUL 602 828 4085









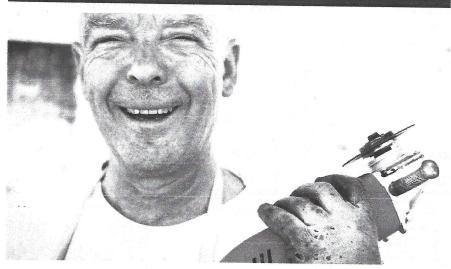
#### **EMPLOYMENT SERVICES**

St. Joseph the Worker is here to assist you in your job search by providing the resources you need to help you land the job, and ultimately keep the job.

#### St. Joseph the Worker offers the following services to individuals looking for work:

- An Employment Specialist to help you create a customized job searching plan with job leads for the industry you are looking for.
- Phone and address use, transportation assistance, interview clothing, a computer lab, job readiness workshops, financial coaching (credit repair/ budgeting) classes, resumes, and mock interviews.

\*Please bring a valid state issued I.D.



If you have already secured a new job that meets our minimum criteria, and are in need of resources to begin work, please have verification of your employment ready. We accept a letter of hire which indicates the required work items or your most recent paystub.

The resources we offer include: Transportation assistance, required work shoes or boots, interview attire, uniform assistance basic tools, food handler license, safety equipment, and select certification fees.

To be eligible for resources, employment must meet the following minimum criteria:

Part Time or Full Time Only (25 hrs / week guaranteed for 90 days) No day labor or event based jobs

Hourly Wages Only (Minimum Wage and Up) No commission based positions

W2 Wage Earners Only
(No under the table jobs)
Fed and state taxes must be withheld

For more information, please call or visit our main St. Joseph the Worker location:

Downtown Phoenix Main Office 1125 W. Jackson St. 602-417-9854 info@sjwjobs.org

Office House

M-Th 7:30-10:45 AM & 12:30-3:30 PM Friday 7:30-10:45 AM & 12:30-2:30 PM \*Closed for hinch every day from 10:45 AM 12:30 PM

Job seekers must enter the Human Services Campus through the Welcome Center located at the SW corner of 12th Ave. and Madison St. (Please ask for referral form from the Welcome Center.)







#### **Lions Vision Centers**

Arizona Lions Vision Center 1016 N. 32<sup>nd</sup> Street, Suite #2

Phoenix, AZ, 85008 602-287-7573

Hours

Monday through Thursday 8:30am – 4:00pm Arizona Lions Vision Center

9451 N. 99<sup>th</sup> Ave. Suite #3

Peoria, AZ 85345 623-583-9340

Hours

Monday and Tuesday 8:30am – 4:00pm

#### Vision Package Prices Including Eye Exam

Package prices includes: eye examination, glaucoma check, clear plastic lenses and frame

Single Vision	\$60.00	(\$60 cash due at time of appointment)
Bifocal Vision	\$70.00	(\$70 cash due at time of appointment)
Trifocal Vision	\$75.00	(\$75 cash due at time of appointment)
Progressive Vision	\$140.00	(\$100 cash deposit due at time of appointment)

#### Package Prices with Own Prescription

Package prices includes: clear plastic lenses and frame

Single Vision Bifocal Vision Trifocal Vision Progressive Vision	\$45 \$55 \$65 \$120	(\$45 cash required to order glasses) (\$55 cash required to order glasses) (\$50 cash required to order glasses)
Progressive Vision	\$120	(\$90 cash required to order glasses)

EYE EXAMINATION W/GLAUCOMA CHECK ONLY - \$30.00 GLAUCOMA CHECK ONLY - \$30.00

ALL PAYMENTS MUST BE MADE IN CHASH OR MONEY ORDER. NO PERSONAL CHECKS, DEBIT CARDS OR CREDIT CARDS ACCEPTED.

#### Food Boxes

#### St. Mary's Food Bank Mobile Pantry Distributions

\*Call (602) 242-FOOD (3663) to find location and date

#### Zip Code Resources by Food Bank

#### Agua Fria

402 E. Harrison

602-932-9135

9229 N. 4th St.

602-870-6062

85323 Avondale - Goodyear

85326 Buckeye

85329 Cashion

85338 Avondale - Goodyear

85340 Litchfield - Litchfield Park

85353 Tolleson

85392 / 85395 Avondale - Goodyear

**Desert Mission** 

85020 / 85021 / 85022 / 85023 / 85024 / 85027 85028 / 85032 / 85050 / 85085 / 85086 / 85097

85253 Paradise Valley

85331 Cave Creek

#### Hope For Hunger

5605 N. 55<sup>th</sup> Ave

602-773-4344

85019 / 85029 / 85031 / 85033 / 85051 / 85053

Phoenix

85083 N. Glendale

85301 / 85302 / 85303 / 85304 / 85305 / 85306

85308 / 85310 / 85345 / 85381

Glendale

**ICM** 

501 S. 9th Ave

602-254-7450

85003 / 85004 / 85006 / 85007 / 85008 / 85012 85013 / 85014 / 85016 / 85018 / 85034 / 85040

85042

Phoenix

\*Food bag available twice a month, bring photo ID and proof of residence for emergency food

#### SMFBA - Surprise

13051 W. Elm St.

623-583-9240

85307 / 85309 Glendale - Luke ABF

85335 El Mirage

85351 / 85372 / 85373 Sun City

85374 / 85375 / 85376 / 85379 / 85387 / 85383

Surprise - Sun City

85382 / 85383 Peoria

85396 Buckeye

SMFBA - Knight Center

3131 W. Thomas

85009 / 85015 / 85017 / 85035 / 85037 / 85041

85043 / 85044 / 85045 / 85048

Phoenix

85239 Maricopa

85339 Gila River



	Resurrection Street Ministry	THE CONTRACT OF THE PROPERTY O
	1135 E. Main St 480-649-1288 85201 / 85202 / 85203 / 85210 Mesa	Open Arms Care Center         522 N. Gilbert Rd #103       480-539-0175         85233 / 85234 / 85295 / 85296 / 85297 / 85298         Gilbert
	CARE Partnership 466 S. Bellview 480-649-1288 85204 / 85205 / 85206 / 85213 / 85215 Mesa 85224 / 85225 / 85226 Chandler	Paradise Valley Emergency FB  10862 N. 32 <sup>nd</sup> St  85054 Phoenix  85254 / 85255 / 85260 Scottsdale  *Food boxes picked up by appointment
	Salvation Army 85 E. Saragosa 480-963-2041 85248 / 85249 / 85286 Chandler	Extended Hands 16524 E. Laser Dr #6 480-837-0303 85268 Fountain Hills
	Vista del Camino 7700 E. Roosevelt 480-312-2323 85250 / 85257 / 85258 / 85259 Scottsdale	Salt River Distribution 1952 N Longmore Rd 480-362-5630 85256 Salt River
-	Foothills Food Bank 6920 Cave Creek Rd 85255 / 85262 / 85266 Scottsdale 85377 Carefree	Tempe Community Action         2150 E. Orange       480-350-5880         85281 / 85282 / 85283 / 85284 Tempe
	Day do Cristo Comment	and the second temperature and the second

#### Paz de Cristo Community Center

424 West Broadway Road, Mesa, AZ 85210 (480) 464-2370 \*Call for times

#### **Covenant of Grace Ministries**

906 West Peoria Avenue, Phoenix 85029 (602) 678-0999

\*Bring Photo ID and proof of residence for emergency food

#### First Institutional Baptist Church

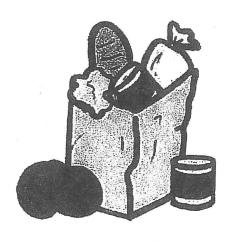
1141 East Jefferson Street, Phoenix, AZ 85034 (602) 258-1998 Ext. 2222

\*Call to sign up for services and date and time food is available

#### Travis L. Williams Family Center

4732 South Central Avenue, Phoenix, AZ 85040 (602) 534-4732

\*Call for appointment



#### **All Locations**

Agency	Service description
St. Mary's Food Bank Phone: (602) 242-FOOD (3663) www.firstfoodbank.org	Call number to be directed to Food Bank location nearest you (based on zip code)
Bountiful Baskets Co-op www.bountifulbaskets.org Various locations throughout AZ	\$15 for a Conventional Basket, and \$25 for a 100% Certified Organic Basket with a processing fee of \$2.50. Free online account must need to be set-up and contribution time closes on Tuesday night (First come first served basis). Pick-up time will be chosen online.
Market on the Move (The 3000 Club) www.the3000club.org or Facebook page at facebook.com/the3000club 623-374-2559	For a \$10 donation, you can get up to 60 pounds of produce  Various locations  Saturdays 9:00 am to 1:00 pm  Notification regarding distributions available:  Text "market" to 88208  Or sign up for their newsletter at www.the3000club.org
Salvation Army- Multiple Locations Referral Line Family Services Department 2707 E. Van Buren Phone: 602-267-4122 or 480-588-4149	Food Box: Monday-Friday: 8am-12pm - Need to bring: Picture ID & Proof of address - Birth certificate for minors SRP, APS & gas assistance: 602-267-4127 Family Shelter: 602-263-8856 DV Shelter: 602-267-4111 Project Hope: 602-302-8861
Trinity Broadcasting 3551 E. McDowell Rd Phoenix, AZ, 85008 Phone: 602-273-1479	Served Zip Codes: 85006, 85008, 85016, 85018, 85251, 85257, 85281, 85034 Hours: Monday, Wednesday, Friday 1pm – 4pm - Must call first for an appointment to get a food box Must bring a photo ID

#### Avondale

(Replace) Agency	Service description
Agua Fria Food & Clothing Bank	Walk-Ins Served - No Referral Required / English & Spanish
623-932-9135	Food Co-op Box, Food Box, Infant Box Free Clothing; Homeless Kit and Shower Facility, Financial Aid to
www.azfoodbanks.org	Pay Utilities,
405 E. Harrison Dr. Avondale, AZ 85323	School Uniforms for needy students in Summer time;

(Dysart Rd. & Main St.) Hours: Mon-Fri 8AM-Noon Clothing Bank Closed on Tuesdays	Thanksgiving Food Boxes & Christmas Food Boxes & Gifts Zip Codes Served: 85340, 85323, 85338, 85353, 85354, 85329, 85395, 85392, 85326 Current picture ID is required. If address on ID is not in the West Valley, bring utility to show proof of W. Valley address.

#### El Mirage

(Replace) Agency	Service description	
Santa Teresita Dining Room	Lunch: Monday-Friday 10-11:30AM	
Society of St. Vincent de Paul	The state of the s	
14016 N. Verbana Street		
P.O. Box 67		
El Mirage, AZ 85335		
(602) 850-6746		

#### Paradise Valley

Agency Paradise Valley Emergency Food Bank 10862 N. 32nd Street Phoenix, 85028 Phone: 602-867-9228	Service description  Must belong to the Paradise Valley School District Area. BY APPOINTMENT ONLY  Monday-Friday 9:00AM-3:30PM  ID, Social Security #, and Proof of Address Required.
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#### Peoria

Agency  Covenant of Grace Ministries Phone: 602-678-0999 906 West Peoria Ave Phoenix, AZ 85029	Food Boxes and Clothing available on Tuesdays from 10:30-12:30 through Jan. 2016 and Tues. from 11:30 – 1:30 beginning Feb. 2016
	Picture ID and Proof of Address required.  No location restrictions  Can talk to Sharon Griffin for more information
Lighthouse Assembly of God 14185 N. 83rd Ave. 85381 Peoria, AZ Hours: Wednesday: 10am 623-979-4392	Food Boxes available on Wednesdays at 10AM First come first served. No ID required No Proof of Address Required

Peoria Community Center 8335 W. Jefferson St. Peoria, AZ 85380 (83rd Ave & Grand Ave) 623-979-3570	Commodities available the 2 <sup>nd</sup> Thursday of each month.  Must live in Peoria and show Proof of Address Brown Bag available every Thursday at 7:00AM
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#### Phoenix

Agency	Service description
All Saints Lutheran Church 602-866-9191 No Email www.allsaintsphoenix.org 15649 N. 7 <sup>th</sup> Street Phoenix, AZ 85022 M-Th 9am-4pm & Fri 9am-Noon Andre House of Arizona 602-255-0580 No email www.andrehouse.org 213 S. 11 <sup>th</sup> Ave. Phoenix, AZ 85007 NE Corner of 11 <sup>th</sup> Ave. & Jackson	Food bags available once x month per household. Calling ahead recommended due to availability. Open to all zip codes. Must have photo ID and current water or electric bill. Enter parking lot to top level. Go through mailbox with door and check-in with receptionist.  Nightly dinner served Monday — Saturday from 5:30pm-6:30pm. No ID required.
Black Family and Child Services 602-243-1773 (Gene) www.bfcsfamily.org 1522 E. Southern Ave. Phoenix, AZ 85040	Come in Mon between 8:30am- 5pm to fill out paperwork for non-emergency food box. Emergency food boxes also available but preferred to call ahead. Provide ID for self and provide proof of address (may be able to still get food without proof). Any zip code location.  - 1 box per month - Food boxes requests close at 5pm on Monday for Thursday pick up - Food boxes are distributed between 1-5pm pm on Thursdays - May also have diapers and/or formula available ask if in need - Provide information about access to a kitchen accommodations of ready to eat foods may be available - Accommodations for diet restrictions with meat and fresh produce may be able to be made if mentioned
Chinese Senior Center	Bagging for using the bus can be done if mentioned Food box distribution for anyone in the community
602-262-6411 734 W. Elm St.	only of the last Tues of the month from 8am-Noon. Recommended to call ahead for availability

85013 (Central)Phoenix, AZ	
Cross streets: 7th Ave. & Camelback	
Church on Fillmore Mercy Hill Phoenix	Food Pontarion T. J. C. CANAN
602-252-1423	Food Pantry open on Tuesdays from 9AM-Noon
www.mercyhillphoenix.com	Picture ID required
745 W. Fillmore	
85007 (Central) Phoenix	
Cross streets: 7th Ave. & Fillmore	
Cultural Cup Food Bank & Clinic	Company and a GEORG OFFICE OFF
602-266-8370	Serves area codes: 85003, 85004, 85006, 85007,
	85008, 85012, 85013, 85014, 85015, 85016, 85018,
www.culturalcup.com	85020, 85034, 85040, 85042, 85044, 85048, 85253 Hours: Monday – Thursday 9 A.M. – 1:45 P.M.
342 E. Thomas Road	No Referral Needed
Phoenix, AZ 85012	- Bring an ID for yourself. For other family
	members need to know the Name, DOB, gender, and
	how related to yourself to write down on application
	- One food box per month (30 days) per
	household allowed
	- Fill out an application at the location
	- Proof of address
	Clinic on Saturdays: 10am-Noon (When Dr. Available
	-Call Clinic for next available date at 602-296-3883
	-first come first serve
Deer Valley Community SENOR Center	Food commodities available once per month for
602-495-3714	Center participants only.
2001 W. Wahalla Lane	Bring ID to register
Phoenix, AZ 85027	
Desert Christian Fellowship	Mobile Food Pantry with only perishable
602-861-4008	available
www.dcf-phx.com	Every 3 <sup>rd</sup> Friday of the Month beginning at 7AM
1445 W. Northern Ave.	(on a first come basis). Bring own bags or boxes.
Phoenix, AZ 85021	No ID or proof of address required.
Desert Mission Food Bank	Zip Code Area: 85020, 85021, 85022, 85023,
602-870-6062	85024, 85027,85028,85029, 85032, 85050,
www.desertmission.com/programs/food-	85051, 85253, 85254, 85053, 85085, 85086,
bank/	85087, 85331
9229 N. 4 <sup>th</sup> Street	Bring Photo ID and Proof of Address
Phoenix, AZ 85020	Bargain Basket Program available
•	Snack Pac Program Available
	Mon, Tues, Thurs: 8:30 a.m. – 4:00 p.m.
1	1 171VIII 1 1 1 1 2 1 1 1 1 1 1 2 1 1 1 1 1 1
	,
	Wed: 8:30 a.m. – 5:30 p.m.
FIRCO Family Sorvings	Wed: 8:30 a.m. – 5:30 p.m. Fri: 8:30 am – 2:30 p.m.
FIBCO Family Services 602-385-3900	Wed: 8:30 a.m. – 5:30 p.m.

www.fibco.org	Lunch and clothing available on Tues, Wed &
1141 E. Jefferson St.	Fridays 10:30am-1:30pm
Phoenix, AZ 85034	Food Box Registration is on Tues: 10:30-1:30 &
	Wednesdays from 10:30-11:30am
	Food Boy Bick up as 511
	Food Box Pick-up on Fridays at 10:00am (Must
	have pre-registered)
First Southern Baptist Church Open Arms	ID and proof of address required to register
(602) 242-6104	Any Location
http://www.firstphx.org/769094	Food Boxes and Clothing available
3100 W. Camelback Rd.	Wednesdays from 9:00am-11:00am
Phoenix, AZ 85017	Bring Photo ID and Proof of Residence
(Camelback & 31st Ave)	
Friendly House	Monday Thurs 0.20
602-257-1870	Monday-Thurs 8:30am-11:00am Picture ID required
https://friendlyhouse.org/programs/family-	No Geographical Leasting
services/	No Geographical Location
723 S. 1st Ave.	Can receive a food box only once a month
Phoenix, AZ 85004	Fill out an application once you get there
Highways & Hedges Ministries	
602-212-0850	Food boxes available by appointment only
2515 E. Thomas	Wonday - Friday 9:30am-5:00nm
85016 Phoenix, AZ	Bring Picture ID
Cross streets: 25th St.& Thomas	
ICM Food & Clothing Bank	Hours Manda S
Phone: 602-254-7450	Hours: Monday-Saturday: 9am-11am
501 S. 9th Ave.	- If it is your first time visiting, must bring ID
85007 Phoenix, AZ	Tot yourself and all family members. After this
Cross streets: 9th Ave. & 4 blocks South of	point, you only have to bring one ID
Jefferson	- Bring proof of address
	- Both ID and proof of address must be
Joshua Tree Feeding Program	brought each time in order to receive a food how
602-264-0223	Wiust be a client of Joshua Tree and have a proof
http://www.jtfp.org/food/	of file positive status in order to obtain a Food
2505 E. Thomas Rd. Suite 1	DOX.
35016 Phoenix, AZ	Food box distribution every Wednesday.
Cross streets: Thomas Rd. east of 24th St.	Registration/Check in begins at 9:30am and ends
The state of the s	at 11:45 am. Food box shopping is from 10 am
	until 12 noon
IC. D	Proof of Residency and Proof of Income Required
ifeBridge Resource Center	Tuesdays: 9-11am Food and Clothing
ttp://www.lifebridgeaz.org/services/resource-	Wednesdays: 6:30-8:00PM Food Only
enter/	Thursdays: 1-3:00pm Food and Clothing
eneralinfo@lifebridgeaz.org	Photo ID required. One visit per calendar month.
	ber calendar month.

602-864-3408	
7510 North 27th Ave	
Phoenix, AZ 85051	
Living Streams Church	Tugs Thursday DANA 11 ANA
7000 N. Central Ave. (Central & Glendale Ave)	Tues-Thursday 9AM-11AM
Phoenix, AZ 85020	Valid ID Required.
602-957-7500	Any geographical location OK
Mount of Olives Lutheran Church	First come first served.
3546 E. Thomas Road	Food closet open on Thursdays from 1-5PM
Phoenix, AZ 85018	Valid ID required.
602-956-1620	Proof of Address Required
330 1020	Birth Certificate Required.
	1 box per household
Neighborhood Ministries	Food boxes available on Fridays 8:30-11:00AM
1929 W. Fillmore	Valid ID required
(Central) Phoenix, AZ 85009	1 visit allowed every 6 weeks
Cross streets: 19th Ave & Van Buren 602-252-5225	
Open Door Fellowship Church	
8301 N. 19th Ave	Hours: 2nd and 4th Saturday of the month:
85021 (Central) Phoenix,	9am-11:30am
Cross streets: 19th Ave. & Butler	- Must bring ID
602-242-4414	- Can come once every 60 days
Operation Care North	Food boxes available Tuesday and Thursday 9-
1827 W Grovers Ave	11:30 am
Phoenix, AZ 85023 19 <sup>th</sup> Ave. & Grovers behind church	Picture ID required for self and all members of
Phone: 602-866-0135	household
Filone: 002-800-0155	Proof of address required (rent agreement or
	bill).
The sample of th	Available once every 30 days
Phoenix Rescue Mission-	Men, Women, Children, & Families
Family Outreach Service Center	Monday – Friday Meals
http://phoenixrescuemission.org/help/	Breakfast is at 6:30-8:00am
Address: 1801 S 35th Ave	Lunch is at 11:30 am – 1:00 pm
Phoenix, AZ 85009	Dinner is at 4:30 pm -6:30pm
35 <sup>th</sup> Ave South of Buckeye	os no pin 0.50pin
Phone: 602-233-3000	Saturday –Sunday Meals
	Breakfast is at 8-9 AM
	Lunch is at 1:00-2:00 PM
	Dinner is at 4:30 pm
	Nightly Chapel Service begins at 7:00 PM
Set Free Baptist Fellowship	No Referral needed
	Soup Kitchen

1034 N. 24th St	Hours: 7 Days (Mook
(Central) Phoenix, AZ 85008	Hours: 7 Days/Week
(24th St & Roosevelt)	Breakfast: 7:30AM
(602) 267-1511	Lunch: 12:00 Noon
	Dinner: 4:30PM
Society of Saint Vincent de Paul	Family only Dining Room
420 W Watkins St	Serves Dinner M-F 4:45PM-6:00PM
Phoenix, AZ 85003	
602-254-3338	
Southern Phoenix Baptist Church-Bernard Black	Every 2nd & 4th Tuesday of the month at 7:00
Ministries	a.m. Every Thursday – 8:00 a.m. to 9:00 a.m.
2006 E. Broadway Rd.	Bring your own box and leave it with us. Return
(South) Phoenix, AZ 85040	between 11:00 a.m. and 12 noon to receive your
(20th St & Broadway)	Box Full of Food. Every Saturday Morning – 8:00
(602) 268-2512	a.m. to 9:00 a.m. a hot breakfast is served to
	anyone.
St. Augustine- St. Vincent de Paul	Hours: Tuesday & Thursday 12:30pm-3:00pm
3630 N. 71st Ave.	and opin a copin
(West) Phoenix, AZ 85033	
Cross streets: 71st Ave & Indian School Rd	
(623) 418-7160	
St. Gregory's- St. Vincent de Paul	Hours: Monday-Saturday: 9am-10am
3424 N. 18th Ave.	Serves only parish members
85015 Phoenix, AZ	Must call at 9:00AM
Cross streets: 19th Ave. & Osborn	
602-266-4884	
St Luke's at the Mountain Church	Food Box
848 E. Dobbins Rd.	Hours: Mon- Fri 9AM-12PM for Food Box (Only 1
(South) Phoenix, AZ 85042	food box per family each month)
(7th St & Dobbins Rd)	Free Farmer's Market 2nd Sat at 6:00AM and 4th
(602) 276-7318	Sat at 12:00PM (Sign up
	required 1 hour-30 minutes prior to farmer's
	market opening time)
St. Stephen's Episcopal Church	Wednesdays - 9:00 am to 12 noon
2310 N 56th Street Phoenix, AZ 85008	- Bring a Picture ID
Phone: 602-840-0437	Food boxes available once a month
Tanner Chapel A.M.E. Church	Hours: Tuesday& Friday 11:00am-3:00pm
20 S. 8th-St.	
Phoenix, AZ 85034	Must bring ID for everyone in the household and Proof of Address
Cross streets: 7th St & Jefferson	Proof of Address
(602) 253-8426	
(602) 253-0876	
Valley Christian Centers, Inc.	Hours: Wednesday 9am-1pm
326 West Hadley St	mounts, wednesday same thin
Phoenix, AZ 85007	
· reserve file UUUV	

Phone: 602 258-5163	

#### Mesa

Agency First Lutheran Church 480-969-7221 www.firstevlutheran.com 142 N. Date Mesa, AZ 85201  Victory Lutheran Church 5946 E. University Mesa, AZ 85205 Phone: (480) 654-4539	Service description  Food Boxes available on the all Tuesdays (excluding the 2 <sup>nd</sup> Tuesday) of each month.  9:00-11:15 a.m.  Photo ID required  No restriction on who can receive a food box  Hours: Monday, Wednesday and Friday. 9 a.m. to 11:30 a.m.  - Must bring photo ID for self.  - There is a form to fill out on the first visit that provides information on people in the household.  - No ID for household members is required.  May receive food once every 4 weeks
Wayne Unruh Memorial Dining Room 67 W. Broadway Road Mesa, AZ 85210 (480) 649-0081 (fax number only)	7 Days per Week Breakfast: 7 a.m 8:30 a.m. Lunch: 9:30 a.m 11:30 a.m.

#### Clothing Free or Low Cost

#### Covenant of Grace Ministries

906 West Peoria Avenue, Phoenix 85029 (602) 678-0999

\*Call for zip codes served and dates. Bring photo ID and proof of residence.

#### **Goodwill Retail Stores**

Many locations, for store finder visit: https://www.goodwillaz.org/locations/?type=retail&address=Or call: (480) 354-5920 (or any store)

#### Savers

Many locations, for store finder visit: http://www.savers.com/find-a-thrift-store.aspx Or call: (602) 938-1616 (or any store)

#### Fresh Start Women's Foundation

1130 East McDowell Road, Phoenix, AZ 85006 (602) 252-8494

\*Free women's clothing, call for dates and times.

Fresh Start Treasures (store)
Desert Palms Power Center, 3949 East Thomas Road
Phoenix, AZ
(602) 261-7167

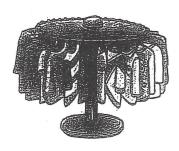
#### **UMOM New Day Center**

3333 East Van Buren Street, Phoenix, AZ 85008 (602) 275-7852

\*Residence only with vouchers

#### St. Vincent de Paul

420 West Watkins Street, Phoenix, AZ 85003 (602) 261-6824



#### ICM Food & Clothing Bank

501 South 9th Avenue, Phoenix, AZ 85007 (602) 254-7450

#### First Institutional Baptist Church Family Services

1141 East Jefferson Street, Phoenix, AZ 85034 (602) 258-1998

#### The Clothes Cabin

1100 North Alma School Road, # 9 Chandler, AZ 85224 (480) 285-4111

\*Free bedding, clothing, and personal grooming supplies.

#### **Forgotten Treasures**

214 S 5th St. Buckeye, Arizona 85326 (623) 386-3513

\*A number of resources are available including a thrift shop, furniture program, and clothing closet.

#### Paz de Cristo Community Center

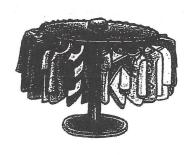
424 West Broadway Road, Mesa, AZ 85210 (480) 464-2370

\*Free clothing, call for times

#### Andre House

1203 West Polk Street, Phoenix, AZ 85007 602-252-9023

\*Free clothing (once every two weeks) Monday, Tuesday, Thursday 10AM Saturday 1PM



#### Clothing Resources

#### Phoenix

Agency	Service description
(ICM) Interfaith Cooperative Ministries 602-254-7450	Food and Clothing bank
www.icmaz.org 501 S. 9th Ave.	Open Monday - Saturday from 9am to 11am
Phoenix, AZ	Must bring photo ID and proof of address
	Also offers a free monthly health clinic - call for details.
Phoenix Neighbors Helping Neighbors 480-712-5526 – text message only phxneighbors@hotmail.com Facebook page	Non-profit, providing a variety of household items that may include clothes. Items are trade ins or donations.
3055 N 30th Ave., Unit# 26 Phoenix, Arizona 85017	Email ahead for hours, open Saturdays usually 9- 12pm.
	Entrance fee: \$5
FIBCO: Family Services Inc. 602-258-1998 ext. 2222	Contact Dorothy Adams, Supervisor of Food and Clothing
http://www.fibco.org/ 1141 E. Jefferson St. Phoenix, AZ 85034	Lunch and Clothing Tuesday, Wednesday & Friday 10:30 am - 1:30 pm
Andre House of Arizona 602-252-9023 http://andrehouse.org/hours-for-	Clothing closet: Mon. Wed. Thur. 10am -12pm Sat. 1pm-3pm
services/ 213 S 11th Ave Phoenix, AZ 85007	If you are interested in more information contact the general number or visit the hospitality center.
First Southern Baptist Church of Phoenix 602-242-6104	Community Ministries/Open Arms Ministry
3100 W Camelback Rd Phoenix, AZ 85017	Wednesday mornings 9am- 11am

Reviewed by: Name and year

#### Clothing Resources

7 <sup>th</sup> Day Adventist Community Center 602-258-9951 phxcommunitycenter.adventist.faith.org 1320 N. 15 <sup>th</sup> St. Phoenix AZ, 85006	Hours of operation:  2 <sup>nd</sup> and 4 <sup>th</sup> Thur: 9:30am – 11:30  Evening hours or working individuals, 5:30-7pm  85006, 85034, 85035, 85003, 85019, 85015, 85013, 85014, 85016, 85017, 85008, 85018, 85009, 85007, 85012, 85021, 85020  Income Eligible or Emergency; Phoenix Resident; Non-Food Stamp Resident
	Walk-ins Served-No Referral Required; Clothing; Sack Lunches
First (1 <sup>st</sup> ) Way of Maricopa County 602-261-7522 http://www.1stway.net/ 3501 N. 16 <sup>th</sup> St Phoenix, AZ 85016	<ul> <li>Provide maternity and baby clothes (age 0-24 months) to clients in need.</li> <li>Need to be a client of First Way to receive clothing</li> <li>Come in to get clothing Mon-Sat 9am-5pm</li> <li>Can utilize up to 3x while pregnant (for maternity clothes)</li> <li>Can receive a free gift bag at end of pregnancy with additional baby clothes</li> <li>If you attend Sat clases, you can also receive baby clothing at end of each class.</li> </ul>
Neighborhood Ministries 630-561-3009/602-252-5225	Fridays, 9:30-11am
Luci.babcock@nmaz.org http://www.neighborhoodministries.org/ 1918 W. Van Buren St. Phoenix AZ 85009	

#### Mesa

Agency	Service description
Casa De Amor 480-464-2877	Please call ahead of time. Will provide support.
Facebook page/ Casa De Amor Baptist Church 819 S. MacDonald Mesa, Arizona 85210	Open: Monday, Tuesdays, and Wednesdays 9- 12pm
	Clothing and Food
	Bring with you a piece of identification and documentation with home address

Reviewed by: Name and year

405 E. Harrison Dr	85392, 85326
Avondale, AZ, 85323	3332, 3332
	Anyone who is facing crisis

#### **Assistance for Pet Owners**

#### H.O.M.E. Mobile Vet Clinic

Free mobile veterinary clinic services 6:00-8:30PM every third Tuesday in front of 206 S. 12th Avenue, Phoenix

Lost Our Home 602.445.7387

Provides temporary fostering and low-income boarding for animals whose owners are facing foreclosure, eviction, and other housing hardships. Visit **2323 S Hardy Drive**, **Tempe** 

Vets and their Pets 480.898.3647

Helps Homeless Veterans with veterinary care, food, vaccinations and spaying/neutering. Goal to help Veterans get care for themselves while their pets are cared for. Email <a href="mailto:vetsandtheirpets@valleydogs.org">vetsandtheirpets@valleydogs.org</a>

#### RedRover

Provides emergency relief and assistance to low-income individuals and families experiencing hardships. Services include emergency assistance for veterinary care, people experiencing domestic violence, and emergency pet food assistance grants. Visit <a href="www.redrover.org/relief/">www.redrover.org/relief/</a>

#### **Phoenix Pet Food Pantry**

888.609.2299

Provides free pet food to low-income people and those who've fallen on tough times. Also provides information on free and low-cost vaccinations and spay/neuter clinics.

#### **Chuck Waggin' Pet Food Pantry**

602.686.8104

Helps to provide free pet food and service referrals to pet owners who are in need.

#### **ARIZONA HUMAN SOCIETY**

#### **Pet Resource Center**

602.997.7585 ext. 3800

The Humane Society frequently provides very low-cost (and sometimes free) spay and neutering events as well as vaccinations. They can also assist in resources for pet-friendly housing and are dedicated to helping people avoid having to surrender their animals. The Pet Resource Center is open 9am-5pm daily.

#### **Temporary Pet Placement Programs**

602.997.7585 Ext. 2156

Coordinates temporary pet placement for people experiencing domestic violence, hospitalizations, accidents, natural disasters and other difficult situations.

#### **Margaret McAllister Brock Veterinary Clinic**

602.997.7585 Ext. 4000

Provides low-cost veterinary services and vaccinations. Does NOT accept emergencies or provide overnight or specialized care. By appointment only. Located at **1521 W. Dobbins Road, Phoenix** 

#### Marge Wright Veterinary Clinic

602,997,7585 Ext. 4001

Provides low-cost spay/neuter and vaccination services. Valid photo ID required (State ID, Passport, Driver's License). They are located at **1311 W. Hatcher Road, Phoenix** 

# Project GrandCare (602) 274-5022

grandchildren, is coordinated through Beatitudes Center DOAR (Developing Older Adult Resources) This innovative program, which offers support and assistance to grandparents who are raising their

- Are <u>you</u> raising your grandchildren?
- Do you need help finding resources?
  - Would you benefit from emotional support?
    - Do you have helpful ideas to share?

Contact Patricia Dominguez Beatitudes Center DOAR 555 West Glendale Avenue Phoenix, AZ 85021-8799 Visit our website: www.centerdoar.org E-mail: grandcare@centerdoar.org

Dealing with school systems, health coverage, legal issues, and complex family situations often leaves the growing number of "second time around" parents feeling overwhelmed.

# Project GrandCare provides:

- Sharing groups in multiple valley locations
- Respite Care
- Benefit/Entitlement Counseling
- Social Therapeutic Groups for Children Workshops and seminars on parenting,
  - legal issues, and other topics

    Help in accessing resources
- Legal/Guidance and Assistance
- Information and Referral Services
  Support for maintaining a healthy
  balance in life

Several hundred kinship caregivers throughout the Valley receive help through Project GrandCare's services each year. They have one thing in common - love and commitment to the precious children in their care.



#### **Arizona Lifeline Program**

Good News! Assurance Wireless is available in your area.



Zip Code: 85007

#### Get FREE Lifeline Service including:





FREE to qualifying low-income households







PLUS A FREE ANDROID<sup>TM</sup> SMARTPHONE\*



AND

#### **Program-Based Eligibility**

Enrollment in this government benefit program is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify for Assurance Wireless if you participate in any of the following government programs

- Food Stamps/SNAP
- Supplemental Security Income (SSI)
- Veterans Pension benefit or Survivors Pension
- Medicaid
- Federal Public Housing Assistance or Section 8

#### **Income-Based Eligibility**

You may qualify based on household income.

135% of Federal Poverty Guidelines for 2019	
Household Size	Yearly Income
1	\$0 - \$16,862
2	SO - \$22,829
3	\$0 - S28,796
4	\$0 - \$34,763
5	SO - \$40,730



(/will-cr-work)

What are the Celebrate Recovery 12 Steps and 8 Recovery Principles?

(/resources/cr-tools)

#### Is Celebrate Recovery for you or someone you know?

Read through the articles below and find out.

Are you or someone you know struggling with...

Addiction Anger Codependency Eating Disorder Food Addiction Love & Relationship Addiction

Physical-Sexual-Emotional Abuse Alcohol / Drug Addiction Sexual Addiction Gambling Addiction



(/testimonies)

#### Come join us on our journey to recovery.

Use our group locator page to find a Celebrate Recovery near you. (https://locator.crgroups.info)



(https://locator.crgroups.info)







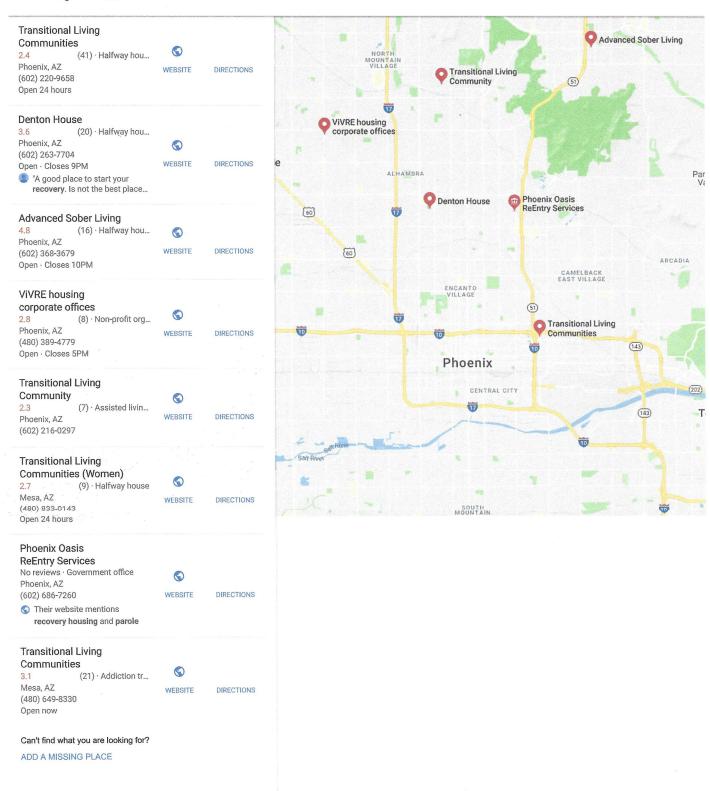




recovery housing parolees



Rating ~ Hours \*



#### Access To Care Directo

To search you need to select one of the type and type in your keyword then click search button Type: Select One search To view detail, click the phone number List for Type: Recovery Homes Name Address City Phone Comments 2 Luv 1 Another 2324 w. Turney and Call f... Phoenix (562) 726-0415 Contact Sonya or Chris (6... better choice for women Moving Locations (602) 301-3219 (602) 301-3219 Contact Angela: No benzos... 204 E JACKSON AVE BUCKEYE... 5877 W Monte Rose, 1617 N... Better Choice of Life m... Buckeye Contact Angela: No Methad... Better Way of life Phoenix (213) 273-3481 Contact is Eddie; fees 11... Brand New Life 646 E 10th Drive Mesa (480) 217-5555 Co-ed recovery home. Int... Abels House Andre House 1127 W. Peoria Ave. / 345... Phoenix (602) 441-0956 (602) 252-9023 Male and female recovery ...
Andre house provides shel... 1002 W. Polk 30th St / Bell Rd. Phoenix Angela House Phoenix (602) 435-6212 Second Phone: 6025400258;... ARC Salvation Army 15 E. Pima Phoenix (602) 256-4525 (480) 255-1220 Residential treatment for... Archways Recovery Centers 5 Locations Call for Addr... Mesa Men Recovery Home Contact... Call Garth 602-754-2169 M... Blanch House 2301 E Blanch Dr Phoenix (602) 754-2169 Carla Vista House Multiple Locations (188) 898-7028 contact person:Scott, mus... 1209 W. Madison Phoenix (602) 256-6945 (602) 997-6105 contact number for shelte...
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Steps/Center for Healing

Steps House

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(928) 468-6368

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